

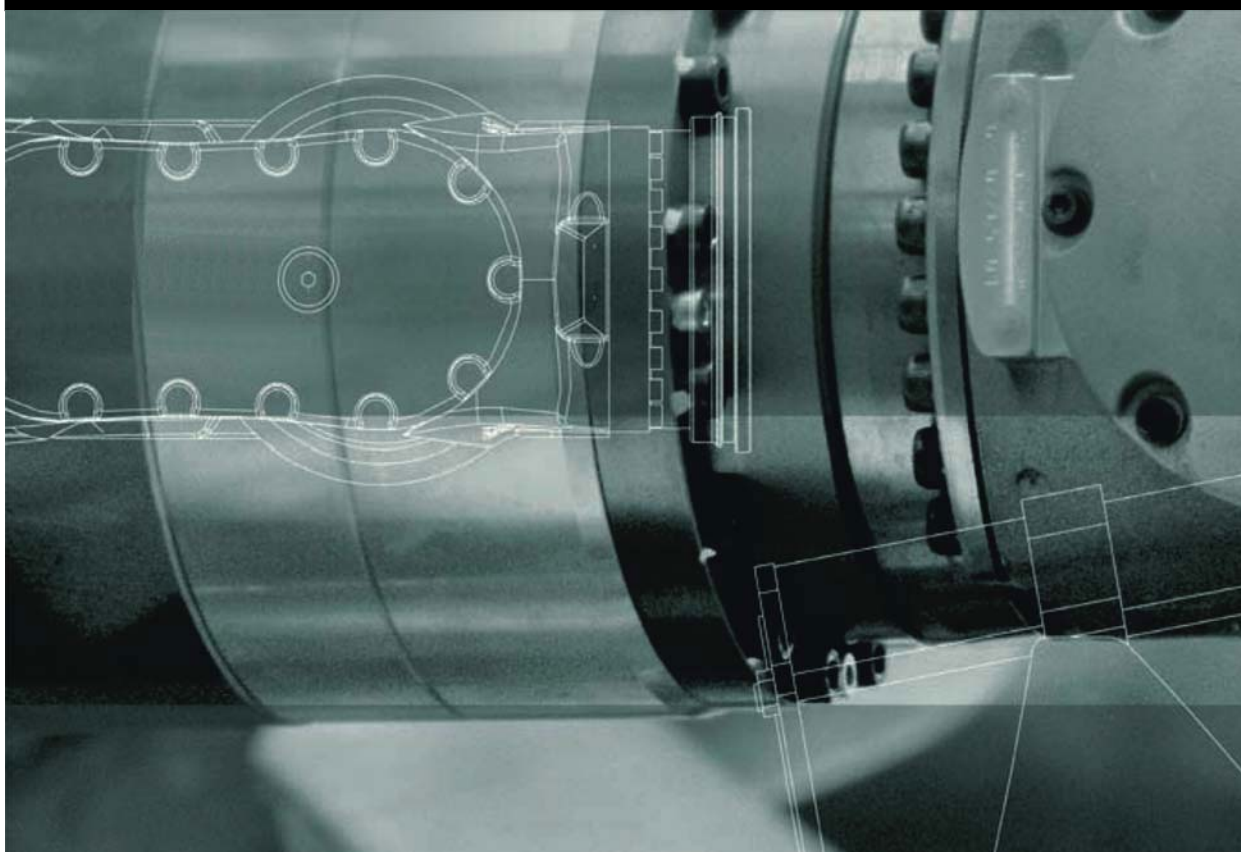
**Controller Option**

KUKA Roboter GmbH

## **Interbus 2.0**

**For KUKA System Software 8.3**

**For VW System Software 8.3**



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Other functions not described in this documentation may be operable in the controller. The user has no claims to these functions, however, in the case of a replacement or service work.

We have checked the content of this documentation for conformity with the hardware and software described. Nevertheless, discrepancies cannot be precluded, for which reason we are not able to guarantee total conformity. The information in this documentation is checked on a regular basis, however, and necessary corrections will be incorporated in the subsequent edition.

Subject to technical alterations without an effect on the function.

Translation of the original documentation

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# 1 Introduction

## 1.1 Target group

This documentation is aimed at users with the following knowledge and skills:

- Advanced KRL programming skills
- Advanced knowledge of the robot controller system
- Advanced knowledge of bus systems



For optimal use of our products, we recommend that our customers take part in a course of training at KUKA College. Information about the training program can be found at [www.kuka.com](http://www.kuka.com) or can be obtained directly from our subsidiaries.

## 1.2 Industrial robot documentation

The industrial robot documentation consists of the following parts:

- Documentation for the manipulator
- Documentation for the robot controller
- Operating and programming instructions for the KUKA System Software
- Documentation relating to options and accessories
- Parts catalog on storage medium

Each of these sets of instructions is a separate document.

## 1.3 Representation of warnings and notes

### Safety

These warnings are relevant to safety and **must** be observed.



These warnings mean that it is certain or highly probable that death or severe injuries **will** occur, if no precautions are taken.



These warnings mean that death or severe injuries **may** occur, if no precautions are taken.



These warnings mean that minor injuries **may** occur, if no precautions are taken.



These warnings mean that damage to property **may** occur, if no precautions are taken.



These warnings contain references to safety-relevant information or general safety measures.  
These warnings do not refer to individual hazards or individual precautionary measures.

This warning draws attention to procedures which serve to prevent or remedy emergencies or malfunctions:



Procedures marked with this warning **must** be followed exactly.

### Notes

These hints serve to make your work easier or contain references to further information.



Tip to make your work easier or reference to further information.

## 1.4 Trademarks

**Windows** is a trademark of Microsoft Corporation.

## 1.5 Terms used

Term	Description
CMD	Configuration, Monitoring, Diagnostic: software for configuration, monitoring and troubleshooting in Interbus interfaces.
CR	Communication reference.
DTM	Device Type Manager Device description file
I/O	Inputs/outputs, e.g. at terminals and on machines.
Remote bus	Designation for the main ring of an Interbus system
FSMA	Field-installable SubMiniature Assembly: Fiber-optic connector with screw lock, outwardly similar to the electrical SMA connector.
FW	Firmware: normally unchangeable operating software of a device which is automatically loaded when the device is activated.
HCS fiber	HCS fiber (Hard Cladded Silica): a FOC variant consisting of a glass fiber core with a plastic cladding.
HW	Hardware: physical, electronic components and modules.
IBS	Interbus
Interbus	A field bus introduced by Phoenix Contact. It is defined as a ring system in which every device regenerates and forwards the incoming signal. The Interbus offers high data throughput at a low cycle rate and is particularly immune to interference. It is defined for normal copper cables and also for fiber-optic cables. Up to 512 slaves can be connected to an Interbus (master-slave structure) and up to 4096 I/Os can be served. The main ring (remote bus) can contain up to 256 devices; local buses or loop segments can be coupled, e.g. in a machine, by means of bus couplers.
ISA	Industry Standard Architecture: commonly-used PC bus before PCI.

Term	Description
KCP	The KCP (KUKA Control Panel) teach pendant has all the operator control and display functions required for operating and programming the industrial robot.  The KCP variant for the KR C4 is called KUKA smartPAD. The general term "KCP", however, is generally used in this documentation.
Configuration file	Text files with specifications for parameters and settings.
KR C	KUKA Robot Controller.
KRL	KUKA Robot Language: KUKA robot programming language.
KUKA.HMI	The KUKA user interface on the screen of the robot controller.
Local bus	Designation for the sub-rings of an Interbus system.
FOC	Fiber-optic cables: made of glass or plastic fibers. Greater immunity to interference than copper cables; electrical potential differences have no effect.
MAU	Medium Attachment Unit: connection unit for a bus device.
MAU warning	Warning of decreasing transmission quality/ weakening reception level on the optic transmission link, in order to be able to isolate and eliminate the cause (maladjustment, dirt, etc.) before it leads to a malfunction.
MPM	Multi-Port Memory: Interbus component that communicates between the bus and the processors.
PCI	Peripheral Component Interconnect: PC bus for coupling plug-in cards to the processor.
PCP	Peripherals Communication Protocol: protocol for sending info telegrams (e.g. message texts to be displayed) via an Interbus. It is not actively used by robot controllers, but forwarded.
PDU	Protocol Data Units: data packets on the Interbus
Polymer fiber cable	Plastic cable. Cheaper than glass fiber or HCS fiber, but with a shorter range.
PLC	Programmable Logic Controller: is used in systems as a higher-level master module in the bus system.
SW	Software
Telnet	Simple terminal communications protocol. It is used, for example, to configure individual hardware units.





## 2 Product description

### 2.1 Overview

The Interbus PCI interface is a combined master/slave controller board. Master and slave are housed on two separate PCI plug-in cards and equipped with their own processors.

The factory-installed firmware can be updated via the serial diagnostic interface. The parameterization can be saved in a non-volatile memory on the module. Process data channels and parameter channels (PCP) are supported.

Configuration and diagnosis can be carried out using the Config+ tool from Phoenix Contact. Configuration and mapping can be carried out using the WorkVisual tool from KUKA Roboter GmbH.



The range of functions of the G4 firmware (= 4th generation) is restricted by the driver as follows: the driver does not support the distribution of process data from the slave to multiple address blocks. The slave process data range must thus be located in a single block starting at a freely selected address in the MPM.

The Interbus enables communication between the robot controller and the various I/O units.

The Interbus PCI controller board is available in two versions: one for connection via copper cables and one for fiber-optic cables.

Interbus is a field bus system that works with a ring structure and active coupling between the devices. The bus access procedure is a master/slave system. The data are passed from the master to the slaves as if through a shift register.

#### Properties

- Data transmission via ring system
- Master/slave system
- Connected devices are automatically loaded by means of an identification cycle
- Supports PCP functionality
- Configurable and parameterizable across the network
- No terminating resistors
- No device address settings have to be made on-site
- Can be expanded simply
- Flexible adaptation to system topology
- Diagnostic options
- Transmission speed of 500 or 2000\* kBaud (baud rate). Transmission at 2000 kBaud must be supported by all devices.
- I/O units can be switched on/off
- Branches are easy to implement using remote bus branch terminals
- Branches can be cascaded freely
- Maximum of 512 devices, of which max. 254 remote bus devices
- Maximum of 62 PCP devices
- Maximum cable length between the slave devices: 400 m
- Maximum cable length with copper cables: 13 km
- Maximum cable length with polymer fibers: 70 m
- Maximum cable length with HCS (hard-clad silica): 400 m
- Maximum cable length with fiberglass cable: 3500 m

- Optional operation of master and slave at 500 kBaud or 2 MBaud
- Up to 4096 I/Os (FW version 4.49)
- Up to 64 PCP devices (FW version 4.49)
- The slave part is supplied independently via an external 24 V power supply

### Compatibility

KR C4 Interbus 2.0 is compatible with the following field buses:

- KR C4 PROFINET 3.0
- KR C4 EtherCAT

## 2.2 IBS PCI SC controller board

The IBS PCI SC controller board, the Interbus PCI interface for the KR C4 robot controller, is available in two versions:

- IBS PCI SC/RI-LK for connection of fiber-optic cables
- IBS PCI SC/RI/I-T for connection of copper cables

(>>> 4.1.1 "PCI slot assignment" Page 13)

The controller board consists either of both master and slave cards or just a master card. The master card can also be installed and operated without a slave part. The slave card, however, can only be installed and operated in combination with a master card.

The master card is installed in PCI slot 1 and the slave card is installed in PCI slot 2.


## 2.3 PCP functionality

The slave part of the Interbus PCI interface supports the Peripherals Communication Protocol. PCP makes it possible to access the lower-level Interbus from a higher-level Interbus via the MPM (I/O range). By reading from or writing to the MPM from the higher-level Interbus, it is possible to read inputs and outputs in the lower-level Interbus and to set outputs there.

No PCP data are sent to the robot controller. The PCP functionality is restricted to the Interbus driver and to reading and writing I/O data in the MPM from the higher-level controller. When making the parameter channel and process data channel settings for the PCP functionality, the DIP switch settings on the slave module (>>> 6.3 "DIP switches on the slave module" Page 24) must be observed.

### 3 Safety

This documentation contains safety instructions which refer specifically to the product described here. The fundamental safety information for the industrial robot can be found in the “Safety” chapter of the operating or assembly instructions for the robot controller.

 **WARNING** The “Safety” chapter in the operating instructions or assembly instructions of the robot controller must be observed. Death to persons, severe injuries or considerable damage to property may otherwise result.



## 4 Installation

### 4.1 System requirements

#### Robot controller Hardware:

- KR C4

#### Software:

- KUKA System Software 8.3
- Or VW System Software 8.3

#### Laptop/PC

- WorkVisual 3.0

The system requirements for installation of WorkVisual are contained in the WorkVisual documentation.

#### 4.1.1 PCI slot assignment

##### Description

The IBS PCI SC controller board, the Interbus PCI interface for the KR C4 robot controller, is installed as follows:

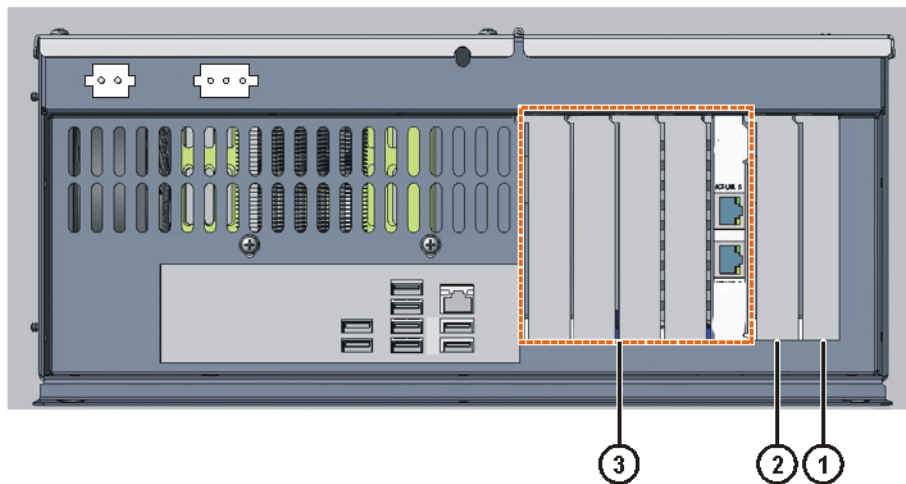


Fig. 4-1: Installing the master and slave cards


Slot	Designation	Plug-in card
1	PCI1	Interbus master card
2	PCI2	Interbus slave card
3 to 7	-	Field bus, slots 3 to 7


The controller board consists either of both master and slave cards or just a master card. The master card can also be installed and operated without a slave part. The slave card, however, can only be installed and operated in combination with a master card.



The KR C4 cannot be operated with multiple master or slave cards.

## 4.2 Installing or updating INTERBUS (KSS)

 If a version of INTERBUS is already installed, its configuration is carried over automatically. If this is not desired, the existing version must first be uninstalled.

 It is advisable to archive all relevant data before updating a software package.

### Preparation

- Copy software from CD to KUKA USB stick.  
The software must be copied onto the stick with the file Setup.exe at the highest level (i.e. not in a folder).

### NOTICE

Recommendation: Use a KUKA stick. Data may be lost if any other stick is used.

### Precondition

- “Expert” user group

### Procedure

1. Connect the USB stick to the robot controller or smartPAD.
2. In the main menu, select **Start-up > Additional software**.
3. Press **New software**. The entry **KRC4 Interbus** must be displayed in the **Name** column and drive **E:\** or **K:\** in the **Path** column.  
If not, press **Refresh**.
4. If the specified entries are now displayed, continue with step 5.  
If not, the drive from which the software is being installed must be configured first:
  - Press the **Configuration** button. A new window opens.
  - Select a line in the **Installation paths for options** area.  
**Note:** If the line already contains a path, this path will be overwritten.
  - Press **Path selection**. The available drives are displayed.
  - Select **E:\**. (If stick connected to the robot controller.)  
Or select **K:\**. (If stick connected to the smartPAD.)
  - Press **Save**. The window closes again.

The drive only needs to be configured once and then remains saved for further installations.
5. Select the entry **KRC4 Interbus** and press **Install**. Answer the request for confirmation with **Yes**.
6. Confirm the reboot prompt with **OK**.
7. Remove the stick.
8. Reboot the robot controller.


### LOG file

A LOG file is created under C:\KRC\ROBOTER\LOG.

## 4.3 Installing INTERBUS (VSS)

KR C4 Interbus 2.0 is included in VSS 8.3. KR C4 Interbus 2.0 is automatically installed together with VSS 8.3.

## 4.4 Uninstalling INTERBUS (KSS)

 It is advisable to archive all relevant data before uninstalling a software package.

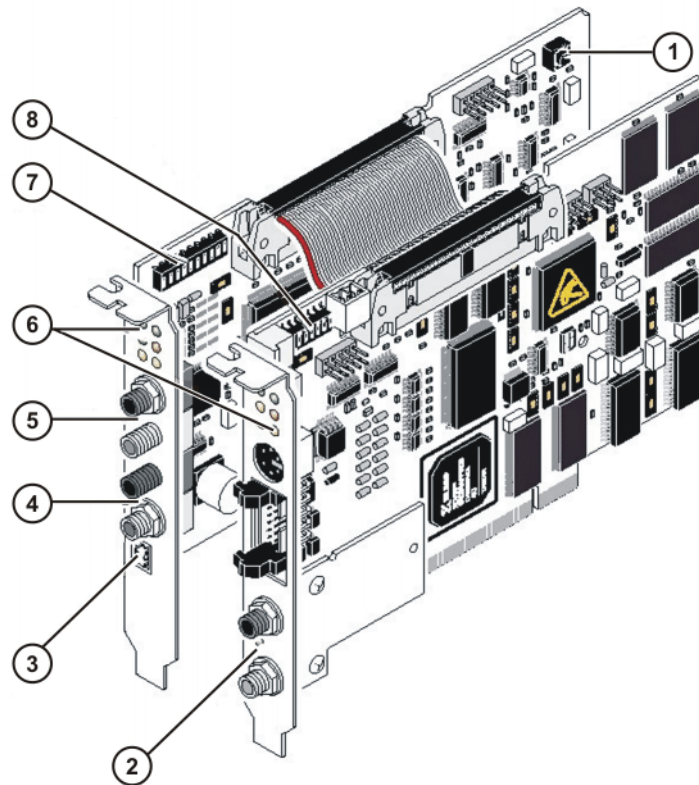
- Precondition**
- “Expert” user group
- Procedure**
1. In the main menu, select **Start-up > Additional software**. All additional programs installed are displayed.
  2. Select the entry **KRC4 Interbus** and press **Uninstall**. Reply to the request for confirmation with **Yes**. Uninstallation is prepared.
  3. Reboot the robot controller. Uninstallation is resumed and completed.
- LOG file**
- A LOG file is created under C:\KRC\ROBOTER\LOG.





## 5 Start-up and recommissioning

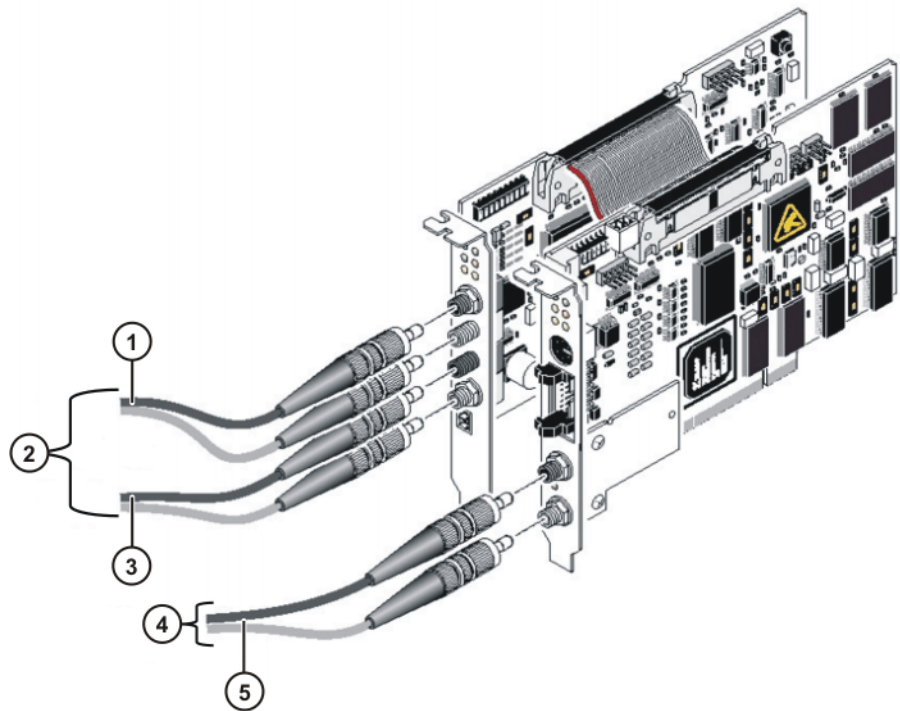
### 5.1 IBS PCI SC/RI-LK



**Fig. 5-1: Configuration of the IBS PCI SC/RI-LK controller board**

- |   |  |
|---|--|
| 1 | Reset button (slave)                               |
| 2 | Master interface (Remote Out, outgoing remote bus) |
| 3 | External 24 V supply voltage (slave)               |
| 4 | Slave interface (Remote Out, outgoing remote bus)  |
| 5 | Slave interface (Remote In, incoming remote bus)   |
| 6 | Indicator elements (LEDs)                          |
| 7 | DIP switches for the slave configuration           |
| 8 | DIP switches for the master configuration          |

## 5.2 Connecting fiber-optic cables



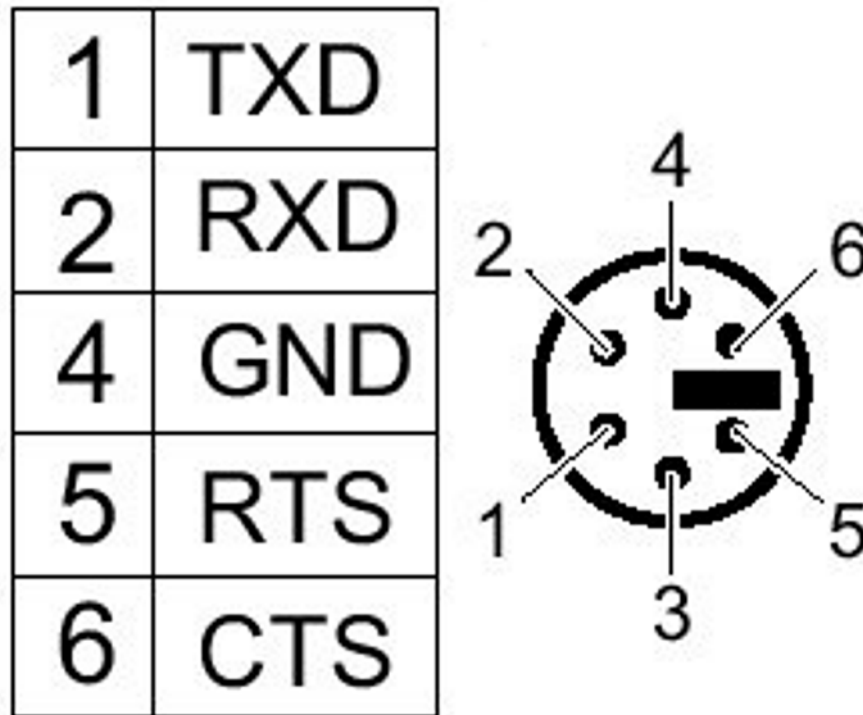
**Fig. 5-2: Connecting the fiber-optic cables**

- 1 Remote IN, incoming remote bus
- 2 Slave
- 3 Remote OUT, outgoing remote bus of the slave card
- 4 Master
- 5 Remote OUT, outgoing remote bus of the master card

The IBS PCI SC/RI-LK can work with HCS and polymer fiber cables with FSMA connectors. The connectors must be secured with union nuts.

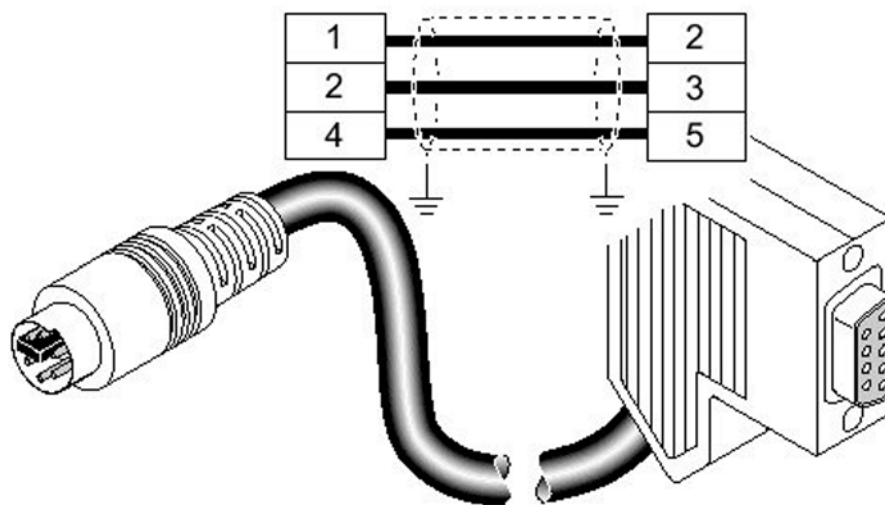
## 5.3 CMD interface

The CMD configuration and diagnostic software or Config+ from Phoenix Contact can access the IBS PCI SC controller board via the RS232 serial interface. Using CMD, the user can configure, parameterize and diagnose the Interbus. The parameterization and configuration can be stored in a non-volatile memory on the controller board using CMD. It is also possible to update the firmware of the IBS PCI SC controller board via the RS232 interface.



**Fig. 5-3: CMD interface: 6-pin mini-DIN socket (PS/2)**

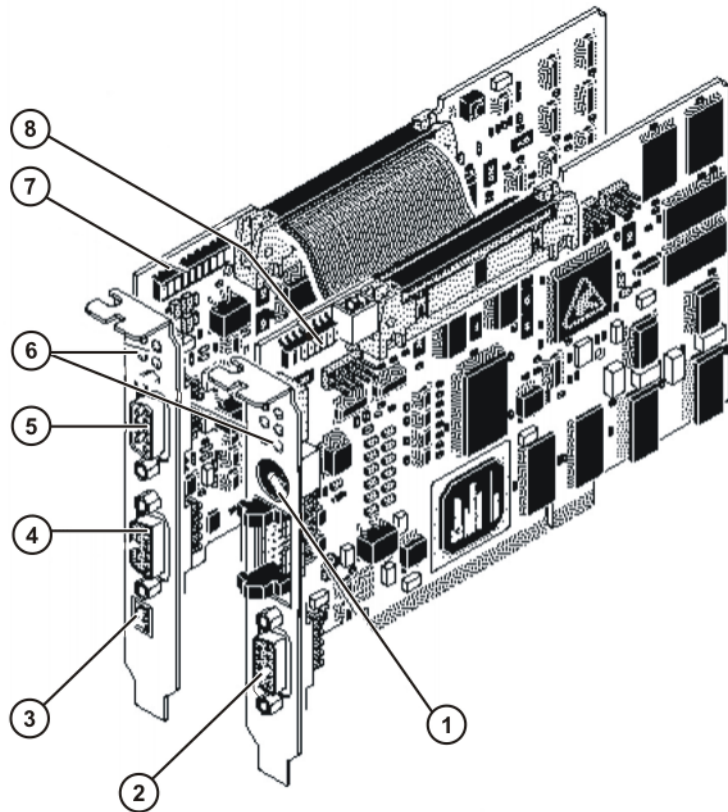
The CMD interface is designed as a 6-contact mini-DIN socket (PS/2) on the front plate.



**Fig. 5-4: RS232 cable for connection to diagnostic PC**

It is connected to the diagnostic PC via a special RS232 cable that is available from Phoenix Contact.

## 5.4 IBS PCI SC/RI/I-T

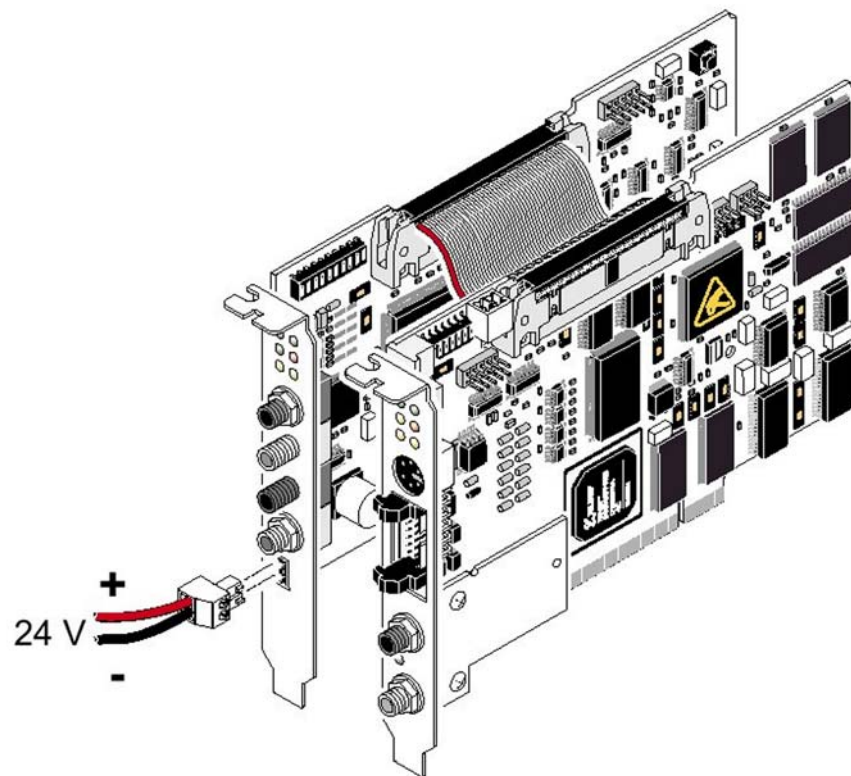


**Fig. 5-5: Configuration of the IBS PCI SC/RI/I-T controller board**

- 1 RS232 interface (CMD connection)
- 2 Master interface (Remote Out, outgoing remote bus)
- 3 External 24 V supply voltage (slave)
- 4 Slave interface (Remote Out, outgoing remote bus)
- 5 Slave interface (Remote In, incoming remote bus)
- 6 Indicator elements (LEDs)
- 7 DIP switches for the slave configuration
- 8 DIP switches for the master configuration

## 5.5 External power supply to slave

An external 24 V DC power supply is required for operation of the slave module. This is connected via a 2-pin MINI-COMBICON connector.



**Fig. 5-6: Connection of the external 24 V power supply to the slave module**



## 6 Configuration

### 6.1 Overview

Step	Description
1	DIP switches of master module (>>> 6.2 "DIP switches on the master module" Page 23)
2	Only if INTERBUS slave present. DIP switches of slave module (>>> 6.3 "DIP switches on the slave module" Page 24)
3	Configure INTERBUS with WorkVisual. (>>> 6.4 "Configuring the bus with WorkVisual" Page 26)
4	Map the inputs and outputs in WorkVisual.
5	Transfer the bus configuration from WorkVisual to the robot controller.

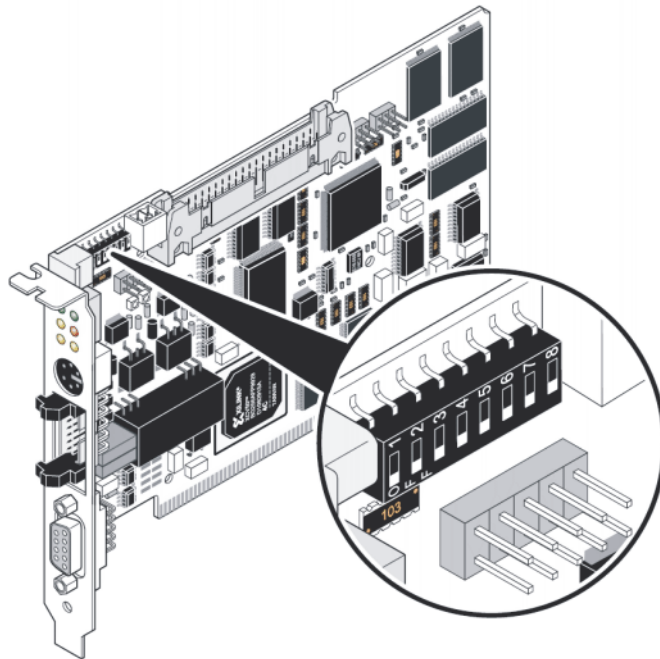
**i** Additional information about procedures in WorkVisual is contained in the WorkVisual documentation.

**i** If Config+ or a CMD tool is used for the configuration, the mode "Asynchronous with synchronization pulse" must be set.

### 6.2 DIP switches on the master module

The DIP switches are on the top left-hand side of the master module.

**KUKA default:** DIP 1 ... 3 OFF



**Fig. 6-1: DIP switches on the master module**

**1 ... 3: Card number**

DIP switches 1 to 3 are used for setting the card number. If multiple Interbus cards are used, a card number must be assigned to each one. This number is

used to identify the different cards in the system. The card number can be set to any value between 1 and 8. The default value is 1. It is not necessary to change the card number if only one Interbus card is used.



The card number must be specified when the driver is installed. It is advisable to make a note of it after making the setting.

Card number	DIP switch 1	DIP switch 2	DIP switch 3
1 (default)	OFF	OFF	OFF
2	ON	OFF	OFF
3	OFF	ON	OFF
4	ON	ON	OFF
5	OFF	OFF	ON
6	ON	OFF	ON
7	OFF	ON	ON
8	ON	ON	ON

**4 ... 6: Additions** DIP switches 4 to 6 are reserved for expansions and must not be changed.

**7: Baud rate** DIP switch 7 is used to set the baud rate. The DIP switch is set to OFF by default, i.e. the baud rate is detected automatically. This setting must not be changed.

**8: Test mode** DIP switch 8 is used to activate the test mode. If the system is rebooted with test mode active, the controller board starts up the Interbus with physical addressing and activates it. During test mode, the controller board does not respond to instructions from the host system (PC). The controller board initializes the Interbus system and then starts it up automatically. Outputs are not set.



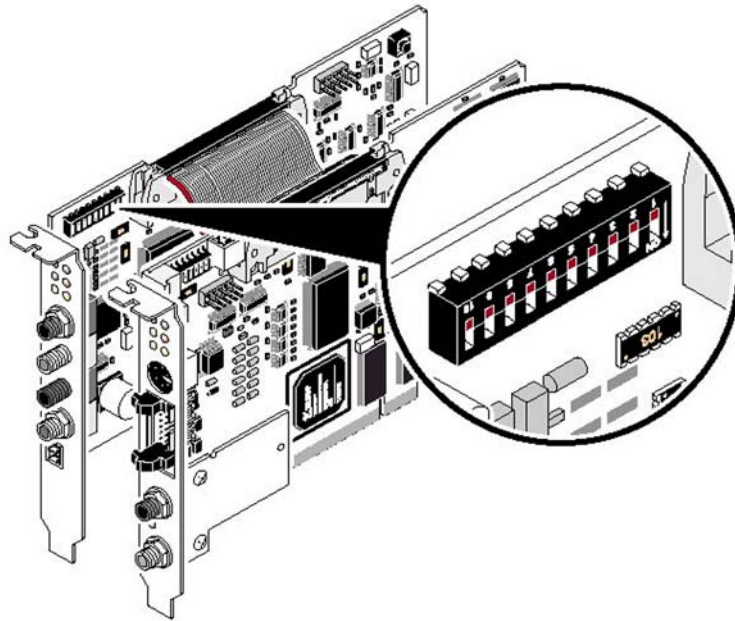
In normal operation of the controller board, test mode must be deactivated by setting switch 8 to OFF.

### 6.3 DIP switches on the slave module

The DIP switches are on the top left-hand side of the slave module.

**KUKA default:** DIP 1 ... 4 OFF, DIP 5 ON, DIP 6 ... 9 OFF, DIP 10 ON





**Fig. 6-2: DIP switches on the slave module**

### 1, 2: Parameter channel

DIP switches 1 and 2 are used for setting the parameter channel (PCP). This setting also defines the ID code of the remote interface. The parameter channel and the process data channel can have a maximum width of 16 words.

DIP 1	DIP 2	Parameter channel	ID code (decimal)
OFF	OFF	0 words	3
ON	OFF	1 word	235
OFF	ON	2 words	232
ON	ON	4 words	233

### 3 ... 6: Process data length

DIP switches 3 to 6 are used for setting the process data length. The length of the process data also defines the length code.

DIP 3	DIP 4	DIP 5	DIP 6	Process data	Length code (decimal)
OFF	OFF	OFF	OFF	0 words	0
ON	OFF	OFF	OFF	1 word	1
OFF	ON	OFF	OFF	2 words	2
ON	ON	OFF	OFF	3 words	3
OFF	OFF	ON	OFF	4 words	4
ON	OFF	ON	OFF	5 words	5
OFF	ON	ON	OFF	6 words	6
ON	ON	ON	OFF	7 words	7
OFF	OFF	OFF	ON	8 words	8
ON	OFF	OFF	ON	9 words	9
OFF	ON	OFF	ON	10 words	10
ON	ON	OFF	ON	11 words	11
OFF	OFF	ON	ON	12 words	12
ON	OFF	ON	ON	13 words	13
OFF	ON	ON	ON	14 words	14
ON	ON	ON	ON	16 words	16

The module can be adapted to special requirements by setting the width of the parameter channel and the process data length. The following combinations are possible:

Parameter channel	Process data length (in words)															
	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	16
0 words		X	X	X	X	X	X	X	X	X	X		X		X	
1 word	X	X	X	X	X	X	X	X	X	X		X		X		
2 words	X	X	X	X	X	X	X		X		X		X		X	
4 words	X	X	X	X	X	X	X		X		X		X			

- 7: Reset response**    DIP switch 7 determines whether a reset of the lower-level master system triggers a periphery fault in the higher-level system so that it can respond:
  - OFF: no fault signaled in the higher-level system
  - ON: fault signaled in the higher-level system
  
- 8: Reconfigure request**    DIP switch 8 determines whether a Reconfigure request can be triggered via the OPC bus terminal:
  - OFF: no Reconfigure request possible via the OPC bus terminal
  - ON: Reconfigure request possible via the OPC bus terminal
  
- 9: Baud rate**    DIP switch 9 determines the baud rate of the slave part of the controller board:
  - OFF: 500 kbaud
  - ON: 2 Mbaud
  
- 10: Configuration selection**    DIP switch 10 determines whether DIP switches 1 to 9 are activated:
  - OFF: DIP switches 1 to 9 ineffective; parameterization from stored resident configuration or from configuration received by lower-level master
  - ON: DIP switches 1 to 9 determine parameterization

## 6.4 Configuring the bus with WorkVisual

Step	Description
1	Insert segments in the DTM catalog. (>>> 6.4.1 "Inserting segments in the DTM Catalog (Catalog Scan)" Page 27)
2	<ul style="list-style-type: none"> <li>■ Configure the INTERBUS master.                              (&gt;&gt;&gt; 6.4.2 "Configuring the INTERBUS master" Page 27)                              or</li> <li>■ Configure the INTERBUS slave.                              (&gt;&gt;&gt; 6.4.3 "Configuring the INTERBUS slave" Page 29)                              or</li> <li>■ Configure the INTERBUS master and slave.                              (&gt;&gt;&gt; 6.4.4 "Configuring the INTERBUS master and slave" Page 30)</li> </ul>

### 6.4.1 Inserting segments in the DTM Catalog (Catalog Scan)

#### Procedure

1. Open WorkVisual. **DTM Catalog Management** is opened.
2. Click on **Search for installed DTMs**. WorkVisual searches the PC for DTMs. The DTMs found are displayed.
3. Under **Known DTMs**, select the required DTMs and click on the **Right arrow** button.  
If all DTMs are to be accepted, click on the **Double right arrow** button.
4. The selected DTMs are displayed under **Current DTM Catalog**. Click on **OK**.

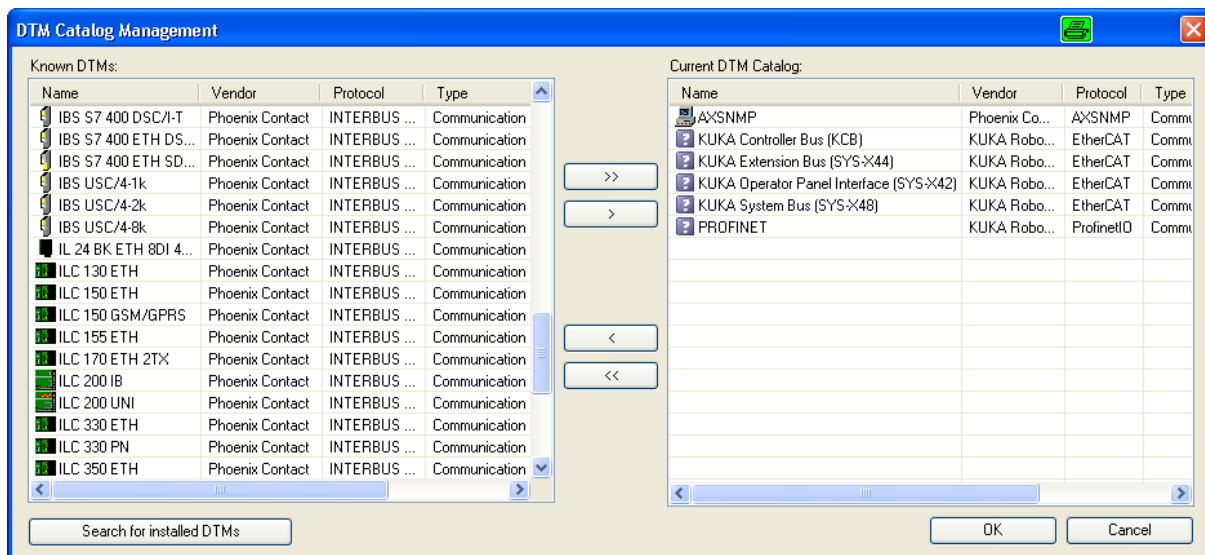


Fig. 6-3: DTM Catalog Management

### 6.4.2 Configuring the INTERBUS master

#### Description

The master bus configuration can be created directly with WorkVisual if no SVC file is being used. This means that, on booting, the master card detects the devices in sequence and determines the bus configuration automatically in this way. This procedure can only be applied if the devices are always available (no coupling and decoupling). Otherwise, the bus configuration must be created using Config+ (SVC file).

In both cases, the image (structure and sequence) of the Interbus must be replicated in WorkVisual. In the case of master configuration without the SVC file, it is sufficient to create the image with the device description files of the connected devices. In the case of master configuration with the SVC file, an offset must be entered, so that the precise addresses of the inputs and outputs are located at the right place in the image.

#### Precondition

- A robot controller has been added and set as active.

#### Procedure

1. Expand the tree structure of the robot controller on the **Hardware** tab in the **Project structure** window.
2. Right-click on **Bus structure** and select **Add...** from the context menu.
3. A window opens. Depending on which card is used, select the entry **IBS PCI SC/RI-I-T** or **IBS PCI SC/RI-LK** and confirm with **OK**. The entry is inserted in the tree structure.
4. Open the tree structure as far as possible. Right-click on **INTERBUS** and select **Add...** from the context menu. The **DTM Selection** window is opened.

5. Select the device used and confirm with **OK**. The device is inserted in the tree structure.
6. If necessary, repeat steps 4 and 5 for further devices.
7. Depending on which card is used, right-click on **IBS PCI SC/RI-I-T** or **IBS PCI SC/RI-LK** and select **Settings...** in the pop-up menu. A window opens.
8. Carry out the desired settings in the tabs **General settings**, **Master settings**, **SVC settings** and **Diagnostic settings**.
  - (>>> 6.4.5 "General settings" tab" Page 32)
  - (>>> 6.4.6 "Master settings" tab" Page 33)
  - (>>> 6.4.8 "SVC settings" tab" Page 36)
  - (>>> 6.4.9 "Diagnostic settings" tab" Page 37)
9. Save the settings by selecting **OK**.

**i** The device description files from the manufacturers or the generic device description files "KUKA Proxy" from KUKA can be used for the master configuration. The generic device description files "KUKA Slave Proxy" must not be used for the master configuration.

**i** The smallest possible memory unit is 2 bytes. A memory of 2 bytes is created in the image for 8 inputs and/or outputs.

**Example**

The master has 32 inputs and outputs. The inputs and outputs are found at a specific address in the SVC file:

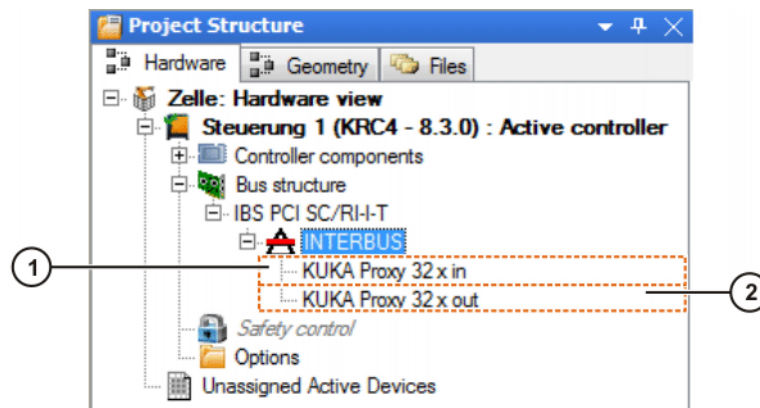
- 32 inputs at byte 10 (master ring)
- 32 outputs at byte 8 (master ring)

The master card creates the following image:

IN		OUT	
Empty	32 inputs	Empty	32 outputs
10 byte		8 byte	

The image must be replicated in WorkVisual (>>> Fig. 6-4 ).

To ensure that the structure of the Interbus is read correctly, an offset must be entered so that the precise addresses of the inputs and outputs are located at the right place in the image (>>> 6.4.10 "Setting an offset" Page 38).



**Fig. 6-4: Example of an INTERBUS master image**

1 32 inputs

2 32 outputs

### 6.4.3 Configuring the INTERBUS slave


**Description** The length of the process data and the length of the parameter channel of the slave must be set in the configuration parameter "Slave ID" in WorkVisual (>>> 6.4.7 "'Slave settings' tab" Page 34).


Alternatively, the slave can also be configured with Config+ (SVC file) and the generated SVC file imported in the Interbus communication DTM. The image (bus configuration) must then be replicated in WorkVisual. The controller is inserted into the bus just like any other Interbus device.

**Precondition** ■ A robot controller has been added and set as active.

**Procedure**

1. Expand the tree structure of the robot controller on the **Hardware** tab in the **Project structure** window.
2. Right-click on **Bus structure** and select **Add...** from the context menu.
3. A window opens. Depending on which card is used, select the entry **IBS PCI SC/RI-I-T** or **IBS PCI SC/RI-LK** and confirm with **OK**. The entry is inserted in the tree structure.
4. Depending on which card is used, right-click on **IBS PCI SC/RI-I-T** or **IBS PCI SC/RI-LK** and select **Settings...** in the pop-up menu. A window opens.
5. Carry out the desired settings in the tabs **General settings**, **Slave settings**, **SVC settings** and **Diagnostic settings**.
  - (>>> 6.4.5 "'General settings' tab" Page 32)
  - (>>> 6.4.7 "'Slave settings' tab" Page 34)
  - (>>> 6.4.8 "'SVC settings' tab" Page 36)
  - (>>> 6.4.9 "'Diagnostic settings' tab" Page 37)
6. Save the settings by selecting **OK**.

 The generic DTMs "KUKA Slave Proxy" from KUKA must be used for the slave configuration.


 The smallest possible memory unit is 2 bytes. A memory of 2 bytes is created in the image for 8 inputs and/or outputs.

**Example** The slave has 16 inputs and outputs. These inputs and outputs are found at a specific address:

- 16 inputs at byte 896 (slave ring)
- 16 outputs at byte 896 (slave ring)

The slave card creates the following image:

IN		OUT	
Empty	16 inputs	Empty	16 outputs
896 bytes		896 bytes	

 Creation of the image for the slave ring always starts at 896 bytes. The input and output addresses in the example are the default addresses.

The image must be replicated in WorkVisual (>>> Fig. 6-5 ).

To ensure that the structure of the Interbus is read correctly, an offset of 896 must be entered so that the precise addresses of the inputs and outputs are located at the right place in the image (>>> 6.4.10 "Setting an offset" Page 38).

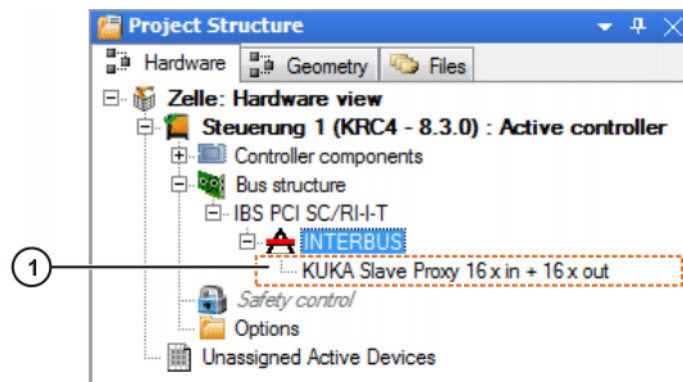


Fig. 6-5: Example of an INTERBUS slave image

1 16 inputs and outputs

#### 6.4.4 Configuring the INTERBUS master and slave

##### Description

The master and slave rings can be configured together using WorkVisual or Config+.

In both cases, the image (bus configuration) must be replicated in WorkVisual.

##### Precondition

- A robot controller has been added and set as active.

##### Procedure

1. Expand the tree structure of the robot controller on the **Hardware** tab in the **Project structure** window.
2. Right-click on **Bus structure** and select **Add...** from the context menu.
3. A window opens. Depending on which card is used, select the entry **IBS PCI SC/RI-I-T** or **IBS PCI SC/RI-LK** and confirm with **OK**. The entry is inserted in the tree structure.
4. Open the tree structure as far as possible. Right-click on **INTERBUS** and select **Add...** from the context menu. The **DTM Selection** window is opened.
5. Select the desired device and confirm with **OK**. The device is inserted in the tree structure.
6. If necessary, repeat steps 4 and 5 for further devices.
7. Depending on which card is used, right-click on **IBS PCI SC/RI-I-T** or **IBS PCI SC/RI-LK** and select **Settings...** in the pop-up menu. A window opens.
8. Carry out the desired settings in the tabs **General settings**, **Master settings**, **SVC settings** and **Diagnostic settings**.
  - (>>> 6.4.5 "General settings" tab" Page 32)
  - (>>> 6.4.6 "Master settings" tab" Page 33)
  - (>>> 6.4.7 "Slave settings" tab" Page 34)
  - (>>> 6.4.8 "SVC settings" tab" Page 36)
  - (>>> 6.4.9 "Diagnostic settings" tab" Page 37)
9. Save the settings by selecting **OK**.



The device description files from the manufacturers or the generic device description files "KUKA Proxy" from KUKA can be used for the master configuration.

The generic device description files "KUKA Slave Proxy" from KUKA must be used for the slave configuration.

**i** The smallest possible memory unit is 2 bytes. A memory of 2 bytes is created in the image for 8 inputs and/or outputs.

### Example

A bus device has a master ring with 32 inputs and outputs and a slave ring with 16 inputs and outputs. These are found at a specific address:

- 32 inputs at byte 12 (master ring)
- 32 outputs at byte 8 (master ring)
- 16 inputs from byte 896 (slave ring)
- 16 outputs from byte 896 (slave ring)

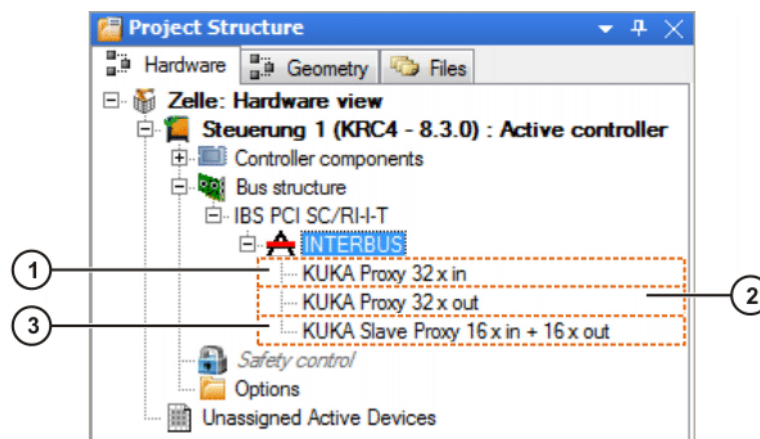
The master and slave cards create the following image:

IN			
Empty	32 inputs	Empty	16 inputs
12 bytes	Master ring	880 bytes	Slave ring
OUT			
Empty	32 outputs	Empty	16 outputs
8 bytes	Master ring	884 bytes	Slave ring

**i** Creation of the image for the slave ring always starts at 896 bytes.

The image must be replicated in WorkVisual (>>> Fig. 6-6 ).

To ensure that the structure of the Interbus is read correctly, an offset of 896 must be entered so that the precise addresses of the inputs and outputs are located at the right place in the image (>>> 6.4.10 "Setting an offset" Page 38).



**Fig. 6-6: Example of an INTERBUS master and slave image**

- |   |                      |   |                                |
|---|----------------------|---|--------------------------------|
| 1 | 32 inputs on master  | 3 | 16 inputs and outputs on slave |
| 2 | 32 outputs on master |   |                                |

## 6.4.5 “General settings” tab

General settings | Master settings | Slave settings | SVC settings | Diagnostic settings

Module number: 1

External start

Reset

Watchdog: Deactivated

Error Clear MPM Out

Error Auto Ackn. periphery error

Fig. 6-7: “General settings” tab

Box	Description
<b>Module number:</b>	<p>Assigns a unique identifier to the controller board for the data channel. This identifier must match the card number selected by means of the DIP switches on the master module.</p> <ul style="list-style-type: none"> <li>■ <b>1 ... 8</b></li> </ul> <p>Default value: 1</p>
<b>External start</b>	<ul style="list-style-type: none"> <li>■ <b>Activated:</b> Interbus is configured and started by an external tool, such as CMD, or a boot project. The SVC file is ignored.</li> <li>■ <b>Deactivated:</b> Interbus is configured and started by the driver.</li> </ul> <p>Default setting: Deactivated</p>
<b>Reset</b>	<p>In order to set the controller board to a defined state when the driver is run up, a reset can be carried out before it is initialized.</p> <ul style="list-style-type: none"> <li>■ <b>Activated:</b> A reset is carried out when the driver is run up; the system waits for a maximum of 7 s for the controller board to become operational once again. If it is not possible to address the controller board within these 7 s, the loading of the driver is aborted.</li> <li>■ <b>Deactivated:</b> No reset is carried out when the driver is run up.</li> </ul> <p>Default setting: Deactivated</p>



Box	Description
<b>Watchdog:</b>	<p>The watchdog on the card is triggered every time data are read. If the watchdog is not triggered within the time specified, the controller board stops and displays a corresponding error message on the KUKA.HMI. The following watchdog monitoring times can be selected:</p> <ul style="list-style-type: none"> <li>■ 16.4 ms</li> <li>■ 32.8 ms</li> <li>■ 65.5 ms</li> <li>■ 131.1 ms</li> <li>■ 262.1 ms</li> <li>■ 524.3 ms</li> <li>■ 1048.6 ms</li> </ul> <p>Selecting <b>Deactivated</b> deactivates the watchdog.</p> <p>Default setting: Deactivated</p>
<b>Error Clear MPM Out</b>	<p>This can prevent the outputs in the MPM from being set to 0 as soon as a bus error occurs in the master ring.</p> <ul style="list-style-type: none"> <li>■ <b>Activated:</b> Outputs in the MPM are set to 0 in the event of bus errors.</li> <li>■ <b>Deactivated:</b> Bus errors do not affect MPM outputs.</li> </ul> <p>Default setting: Activated</p>
<b>Error Auto Ackn. periphery error</b>	<ul style="list-style-type: none"> <li>■ <b>Activated:</b> Automatic acknowledgement of periphery faults.</li> <li>■ <b>Deactivated:</b> No acknowledgement of periphery faults.</li> </ul> <p>Default setting: Deactivated</p>

#### 6.4.6 “Master settings” tab

General settings | **Master settings** | Slave settings | SVC settings | Diagnostic settings

IP address: 0.0.0.0

Master activated

Continue with warning

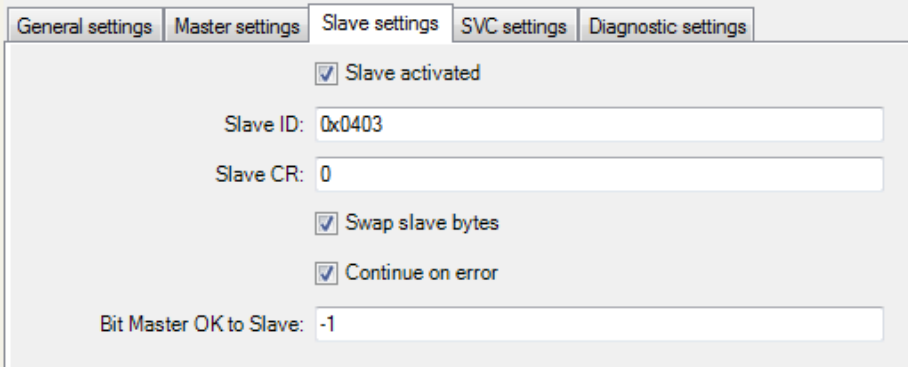
Swap master bytes

Autorestart: 0

Fig. 6-8: “Master settings” tab

Box	Description
<b>IP address:</b>	Enter the IP address of the line interface. This enables the performance of online functions, such as bus scans.
<b>Master activated</b>	<ul style="list-style-type: none"> <li>■ <b>Activated:</b> The master of the controller board is initialized and started.</li> <li>■ <b>Deactivated:</b> The master of the controller board is not initialized.</li> </ul> <p>Default setting: Activated</p>
<b>Continue with warning</b>	<ul style="list-style-type: none"> <li>■ <b>Activated:</b> In the case of a periphery fault, the application is not notified that an error has occurred while reading and writing the I/Os.</li> <li>■ <b>Deactivated:</b> In the case of a periphery fault, the application is notified that an error has occurred while reading and writing the I/Os (like in the case of a bus error). As soon as the periphery fault has been rectified, this information is retracted.</li> </ul> <p>Default setting: Activated</p>
<b>Swap master bytes</b>	<ul style="list-style-type: none"> <li>■ <b>Activated:</b> The bytes of the modules in the master are automatically swapped by the driver.</li> <li>■ <b>Deactivated:</b> The bytes of the modules in the master are not swapped.</li> </ul> <p>Default setting: Activated</p> <p><b>Note:</b> The driver only carries out this swapping in the case of digital modules; analog modules are not swapped.</p>
<b>Autorestart</b>	<ul style="list-style-type: none"> <li>■ <b>0:</b> Bus is not automatically restarted.</li> <li>■ <b>8 ... 20:</b> An attempt is made, at the specified repeat rate in s, to restart the Interbus.</li> <li>■ <b>&lt; 8 or &gt; 20:</b> An attempt is made every 8 s to restart the Interbus.</li> </ul> <p>Default value: 0</p>

#### 6.4.7 “Slave settings” tab



General settings | Master settings | **Slave settings** | SVC settings | Diagnostic settings

Slave activated

Slave ID:

Slave CR:

Swap slave bytes

Continue on error

Bit Master OK to Slave:

Fig. 6-9: “Slave settings” tab

Box	Description
<b>Slave activated</b>	<ul style="list-style-type: none"> <li>■ <b>Activated:</b> Slave is initialized and error messages are generated.</li> <li>■ <b>Deactivated:</b> Slave is not initialized and no error messages are generated.</li> </ul> <p>Default setting: Deactivated</p>
<b>Slave ID:</b>	<p>The slave ID consists of two parts: the length of the slave process data in the High byte and the actual slave ID in the Low byte. Slave ID 3 thus designates a digital input and output module.</p> <p>If no slave ID has been specified, the slave is initialized with the ID 0x0403. This setting is not evaluated when the controller board is started via the SVC file or externally.</p> <p>If the slave ID has been changed, the slave module must be disconnected briefly from the external 24 V supply in order for the new data to be accepted.</p> <p>Default value: 0x0403</p>
<b>Slave CR:</b>	<p>Communication reference of the slave if it is PCP-capable.</p> <p>Default value: 0</p>
<b>Swap slave bytes</b>	<ul style="list-style-type: none"> <li>■ <b>Activated:</b> The bytes of the modules in the slave are automatically swapped by the driver.</li> <li>■ <b>Deactivated:</b> The bytes of the modules in the slave are not swapped.</li> </ul> <p>Default setting: Activated</p>

Box	Description
<b>Continue on error</b>	<ul style="list-style-type: none"> <li>■ <b>Activated:</b> In the case of a fault, the application is not notified that an error has occurred while reading and writing the I/Os.</li> <li>■ <b>Deactivated:</b> In the case of a fault in the slave ring, the application is notified that an error has occurred while reading and writing the I/Os (like in the case of a bus error). As soon as the fault in the slave ring has been rectified, this information is retracted.</li> </ul> <p>Default setting: Activated</p>
<b>Bit Master OK to Slave:</b>	<p>This signals, in the higher-level ring, that the Interbus driver on the robot controller is still in the RUNNING state. This bit is not visible from the subordinate ring.</p> <p>This bit is reset as soon as the driver is in the RUNNING state. It is withdrawn if the driver is in an error state or has not yet started. Following a restart or a warm start, the bit is not set until the output data have been written. This bit cannot be set or deleted manually from the robot controller.</p> <ul style="list-style-type: none"> <li>■ <b>-1:</b> Bit is not set.</li> <li>■ <b>0 ... n:</b> Bit position in the I/O output memory after the start address of the slave.</li> </ul> <p>n = length of the process data of the slave - 1</p> <p>Default value: -1</p>

#### 6.4.8 “SVC settings” tab

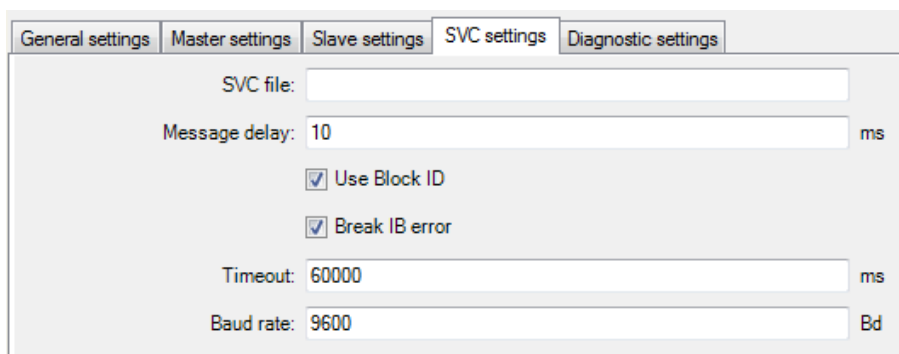


Fig. 6-10: “SVC settings” tab

Box	Description
<b>SVC file:</b>	Name of the SVC file. The directory is pre-defined: KRC\Roboter\Config\User\Common.
<b>Message delay:</b>	Length of time in milliseconds that the system waits for a confirmation message after transmitting messages. If this time elapses, the message is considered not to have been confirmed.  Default value: 10 ms

Box	Description
<b>Use Block ID</b>	<p>This check box can be used to deactivate the use of the Block ID and the Block Offset.</p> <ul style="list-style-type: none"> <li>■ <b>Activated:</b> Block ID and Block Offset are evaluated.</li> <li>■ <b>Deactivated:</b> Block ID and Block Offset are not evaluated.</li> </ul> <p>Default setting: Activated</p> <p><b>Note:</b> It is advisable not to change the default setting.</p>
<b>Break IB error</b>	<ul style="list-style-type: none"> <li>■ <b>Activated:</b> Loading of the SVC configuration file is aborted in the absence of a confirmation.</li> <li>■ <b>Deactivated:</b> Loading of the SVC configuration file is not aborted in the absence of a confirmation.</li> </ul>
<b>Timeout:</b>	<p>Maximum length of time in milliseconds used for various tasks, e.g. transmitting and receiving messages, during loading of the SVC configuration file.</p> <ul style="list-style-type: none"> <li>■ <b>50 ... 65000 ms</b></li> </ul> <p>Default value: 60000 ms</p>
<b>Baud rate:</b>	<p>Baud rate of the CMD serial interface</p> <p>Default value: 9600 Bd</p>

#### 6.4.9 “Diagnostic settings” tab

General settings	Master settings	Slave settings	SVC settings	Diagnostic settings
Dump file: <input type="text"/>				
Status register: <input type="text" value="-1"/>				
Parameter register 1: <input type="text" value="-1"/>				
Parameter register 2: <input type="text" value="-1"/>				
Slave status register: <input type="text" value="-1"/>				
Slave parameter register: <input type="text" value="-1"/>				

Fig. 6-11: “Diagnostic settings” tab

Box	Description
<b>Dump file:</b>	<p>Specification of a file name activates the ibsP-ciDump function. The name can be specified along with its path relative to the KRC/Roboter directory.</p>
<b>Status register:</b>	<p>I/O address for status register</p> <ul style="list-style-type: none"> <li>■ <b>-1:</b> Register is not mapped to the input address range.</li> <li>■ <b>0 ... 4079:</b> I/O address of register</li> </ul> <p>Default value: -1</p>

Box	Description
<b>Parameter register 1</b>	I/O address for 1st parameter register <ul style="list-style-type: none"> <li>■ -1: Register is not mapped to the input address range.</li> <li>■ 0 ... 4079: I/O address of register</li> </ul> Default value: -1
<b>Parameter register 2</b>	I/O address for 2nd parameter register <ul style="list-style-type: none"> <li>■ -1: Register is not mapped to the input address range.</li> <li>■ 0 ... 4079: I/O address of register</li> </ul> Default value: -1
<b>Slave status register:</b>	I/O address for slave status register <ul style="list-style-type: none"> <li>■ -1: Register is not mapped to the input address range.</li> <li>■ 0 ... 4079: I/O address of register</li> </ul> Default value: -1
<b>Slave parameter register:</b>	I/O address for slave parameter register <ul style="list-style-type: none"> <li>■ -1: Register is not mapped to the input address range.</li> <li>■ 0 ... 4079: I/O address of register</li> </ul> Default value: -1


#### 6.4.10 Setting an offset

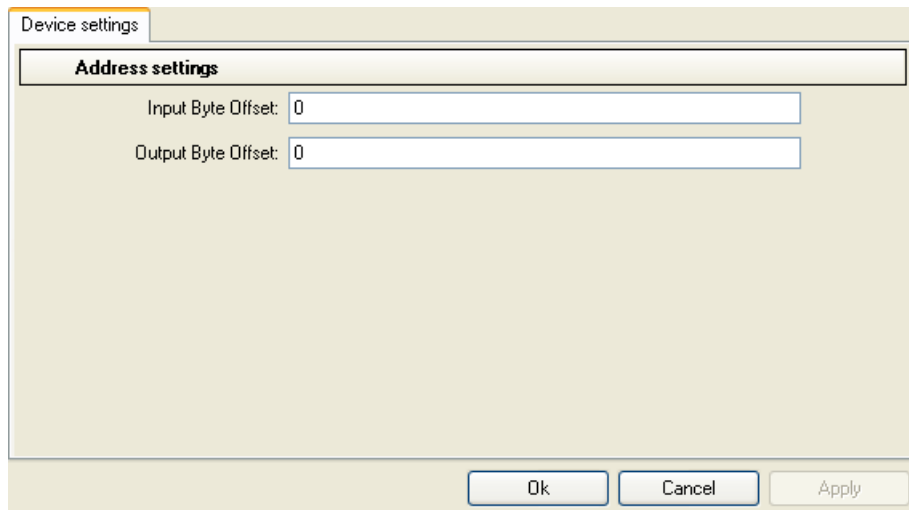
##### Precondition

- The image is replicated in WorkVisual.

##### Procedure

1. Expand the tree structure of the robot controller as far as possible on the **Hardware** tab in the **Project structure** window.
2. Right-click on the device used and select **Settings...** from the context menu. The **Device settings** tab is displayed.
3. Enter the desired offset and confirm it by pressing **OK**. The device is assigned to the specified address.

 Entering "0" as the address allows the devices to be concatenated in the image. This means that the devices can also be offset as a block by changing only the address of the 1st device.



Device settings

**Address settings**

Input Byte Offset: 0

Output Byte Offset: 0

Ok Cancel Apply

Fig. 6-12: Device settings tab





## 7 Operation

### 7.1 Coupling/decoupling segments

**Description** For certain applications, e.g. tool change, it is necessary to couple and decouple segments. Coupling and decoupling can be carried out via the HMI.

**Decoupling** Properties of decoupled segments:

- If decoupled segments are disconnected from INTERBUS or the power supply, no error is triggered.
- All I/O operations on decoupled segments remain without effect.
- Decoupled segments cannot carry out error treatment in the case of read/write errors.


**Coupling** The IOCTL function has a blocking effect. It only returns when the coupling operation has been executed and the response from the firmware can be returned. In the case of a positive response, the segment can be used at once. If a negative response is returned, an error has occurred during coupling.

If a coupled device is not functional, e.g. because it is disconnected from the bus or supply voltage, a message is displayed.

#### 7.1.1 Coupling/decoupling segments via HMI


**Procedure**

1. Select the menu sequence **Display > Variable > Single**.
2. In the **Name** box, enter:
  - To decouple: =IOCTL("IBS1",60,[Segment number])
  - To couple: =IOCTL("IBS1",50,[Segment number])
3. Confirm by pressing the Enter key. The segment is coupled or decoupled.

 Only segments that are present in the network configuration can be coupled or decoupled.

If a segment cannot be coupled or decoupled, the IOCTL command returns a negative value.

If a segment is successfully coupled or decoupled, the IOCTL command returns the number of the segment.

 Further information about this IOCTL command can be found here: (>>> 8.5.3 "Switching segments on and off" Page 51).

#### 7.1.2 Coupling/decoupling segments via KRL

**Syntax** Decoupling:

```
RET =IOCTL("IBS1", 60,Segment number)
```

Coupling:

```
RET =IOCTL("IBS1", 50,Segment number)
```

**Example** Here, segment 512 is decoupled, depending on the tool used.

```
...
IF (NEXT_TOOL == GRIPPER_1) THEN
  RET = IOCTL("IBS1", 60,512)
ENDIF
...
```

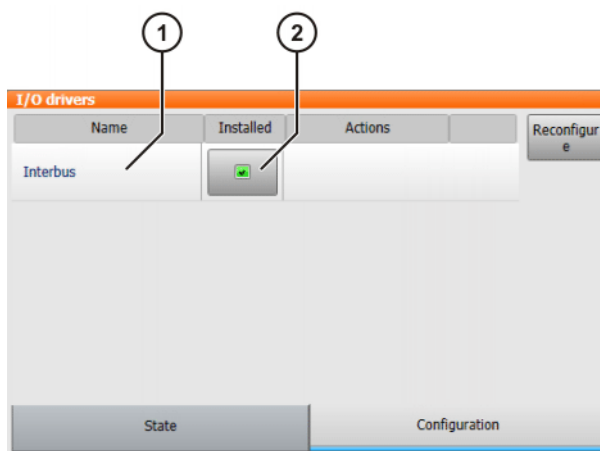
## 7.2 Activating/deactivating the Interbus driver

**Description** The Interbus driver can be activated and deactivated via the HMI.  
The Interbus driver is active once it has been installed.

**Precondition** ■ “Expert” user group

**Procedure**

1. In the main menu, select **Configuration** > **Inputs/outputs** > **I/O drivers**.
2. Activate/deactivate the Interbus driver:
  - **Activate:**  
Set the check mark in the **Installed** column after the Interbus name.
  - **Deactivate:**  
Remove the check mark in the **Installed** column after the Interbus name.
3. Press the **Close** icon. Answer the request for confirmation with **Yes**. Re-configuration is carried out.



**Fig. 7-1: Activating/deactivating the Interbus driver**

1 Interbus name

2 **Installed** column

## 7.3 Restarting the Interbus driver

**Description** The Interbus driver can be restarted via the HMI.

**Precondition** ■ “Expert” user group

**Procedure**

1. In the main menu, select **Configuration** > **Inputs/outputs** > **I/O drivers**.
2. Select the **State** tab and press **Reset** in the **Actions** column.
3. Press the **Close** icon. Answer the request for confirmation with **Yes**. A re-boot is carried out.

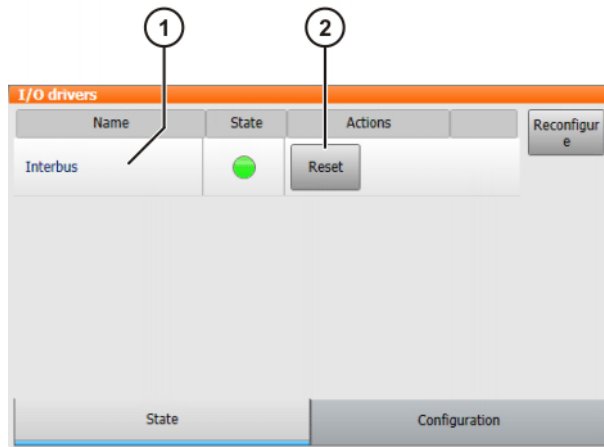


Fig. 7-2: “State” tab

1 Interbus name

2 **Reset** button

## 7.4 Modifying the SVC file (VSS)

**Description** In the VW System Software, the SVC file can be modified via the HMI.

**Precondition** ■ “Expert” user group

- Procedure**
1. In the main menu, select **Configuration > Inputs/outputs > I/O drivers**.
  2. Press **Configure** in the **Actions** column. The **Interbus configuration** window is opened.
  3. Select the desired SVC file in the **CMD file name (\*.svc)** box.
  4. Press the **Close** icon. Answer the request for confirmation with **Yes**. The setting is saved.

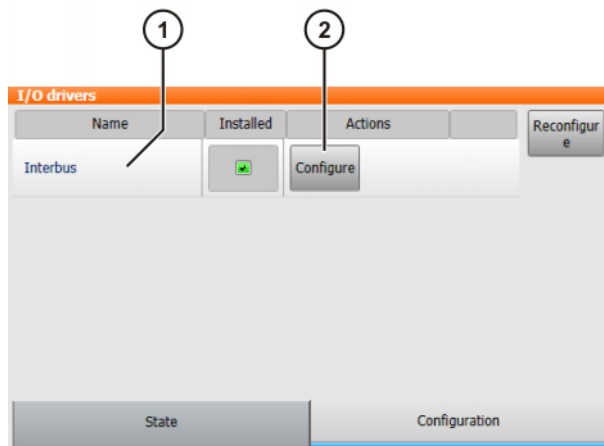
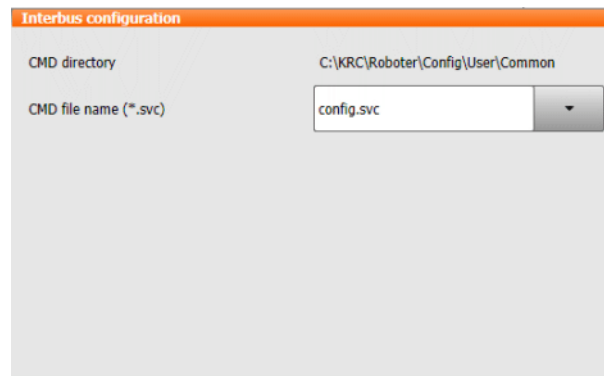


Fig. 7-3: Configuration tab (VSS)

1 Interbus name

2 **Configure** button



**Fig. 7-4: Interbus configuration window (VSS)**

## 8 Diagnosis

### 8.1 Displaying diagnostic data

#### Procedure

1. Select the menu sequence **Diagnosis > Diagnostic monitor**.
2. In the **Module** box, select the entry **Interbus driver (IBusDrv)**.  
Diagnostic data are displayed.

#### Description

Name	Description
Version of driver	Version of driver
state of interbus master	Status of the Interbus master
State Interbus Slave	Status of the Interbus slave <b>Note:</b> Only displayed if the slave is active.
SVC file name	Name of the SVC file used. <b>Note:</b> Only displayed if an SVC file is used.
SVC file error	Indicates whether an error has occurred during loading or execution of an SVC file.
Source for parameters	Source file of the configuration parameters
Bus error by device number	Indicates which device has a bus error.
Error code of the bus error	Displays the error code of the corresponding bus error.
Bus failure by device number	Indicates the device that has a bus fault.
Last segment activated	The number indicates the most recently activated segment.
last segment deactivated	The number indicates the most recently deactivated segment.
Error code from switching on/off last segment	Displays the error code of the last switched segment.
Current process data cycle time	Current cycle time of the process data
Specified process data cycle time	Specified cycle time of the process data
Transfer frequency quality bit is set	<ul style="list-style-type: none"> <li>■ <b>0:</b> The "specified error density exceeded" bit has not been set.</li> <li>■ <b>1:</b> The "specified error density exceeded" bit in the diagnostic status register has been set.</li> </ul>
Diagnostic register shows faulty data cycle bit	<ul style="list-style-type: none"> <li>■ <b>0:</b> The "faulty data cycles" bit in the diagnostic status register has not been set.</li> <li>■ <b>1:</b> The "faulty data cycles" bit in the diagnostic status register has been set.</li> </ul> <p><b>Note:</b> This is only used in synchronous mode.</p>
Wait time until valid data cycle exceeded	<ul style="list-style-type: none"> <li>■ <b>0:</b> Execution of a valid data cycle is within the defined wait time.</li> <li>■ <b>1:</b> The wait time until a valid data cycle is executed is exceeded.</li> </ul>
state of state machine from driver	Status information of the driver (>>> 8.2 "Status information of the driver" Page 46)

Name	Description
IP address of configuration tool (1)	IP address of a connected configuration software package (1)
IP address of configuration tool (2)	IP address of a connected configuration software package (2)

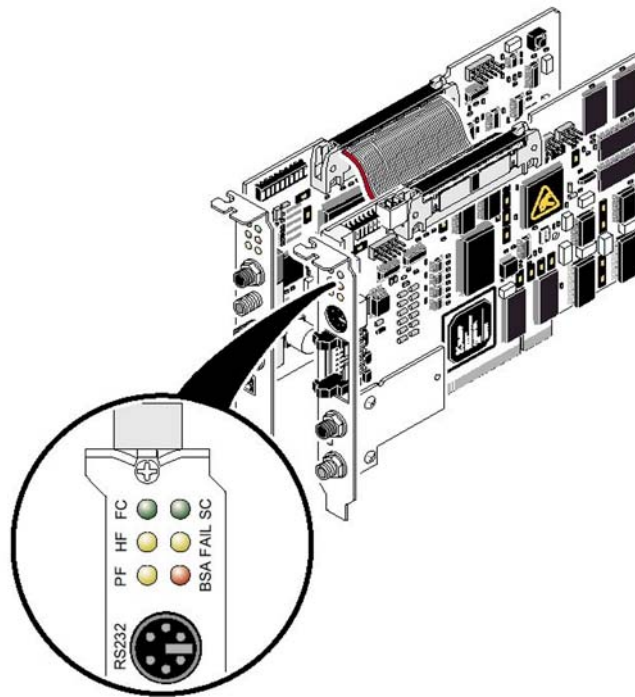
## 8.2 Status information of the driver

The “State of status machine of driver” can be read in the diagnostic monitor.

Designation	Description
Not initialized	The instance has not yet been initialized.
Running	Interbus could not be started successfully; I/O data exchange is carried out.
Stop User	Interbus was stopped by the driver or by a user action.
Stop Error	An error occurred in the Interbus master ring, preventing an update of all I/Os, e.g. in the case of a bus error.
Outputs in MPM deleted	The outputs were set to 0, as an error had occurred.
Wait for external start	Interbus waits for an external start, e.g. via a boot project or CMD tool.
Stop Warning	The driver signals an error when I/Os are being written and read.
Wait for watchdog start	Interbus has already started, but the watchdog has not yet been triggered. The watchdog is not triggered until the cyclical read and write function is executed. The start of the watchdog must be delayed until the cyclical read and write function has been activated.
Freeze	The driver is in the FREEZE state.
Stop Reset	The driver attempts to restart the Interbus.
Stop Watchdog	The watchdog has expired.
Stop Hardware Error	A hardware error has been detected or signaled by the firmware.
Stop Slave Error	The slave ring has signaled an error, so the driver no longer updates the I/O data.
Troubleshooting started	The firmware has started troubleshooting on the Interbus master ring.
Auto restart active	In the event of a bus error, the driver cyclically attempts to restart the bus. The bus is thus automatically restarted once the error has been rectified.
Shutdown active	The driver shuts down. This status information is only displayed in addition to all other information and serves to provide information for other functions (e.g. IOCTL) that must be terminated.

## 8.3 LEDs on the master module

The diagnostic LEDs on the master module are all accommodated on the front plate. The basic functions of the module are checked when it is switched on. If no faults are detected, “SC” flashes green after approx. 5 seconds. “HF” goes out when the drivers are activated.



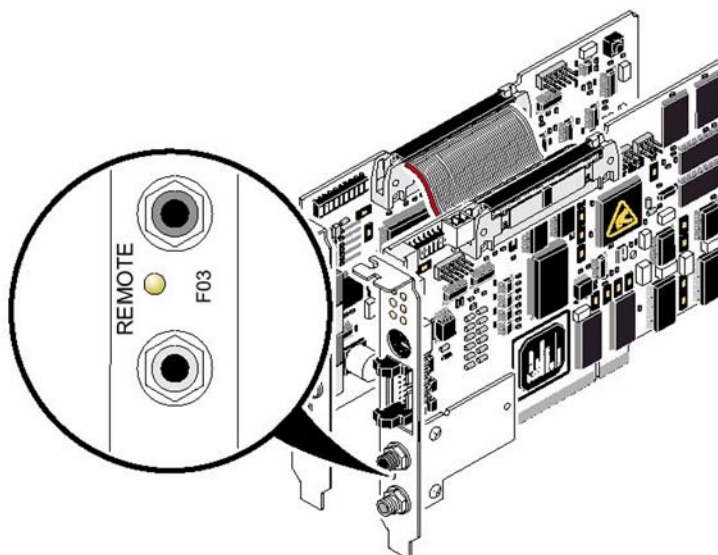
**Fig. 8-1: LEDs on the master module**

The state of the Interbus is indicated by other LEDs:

Designation	Color	Meaning
FC	Green	Reserved
SC RDY/RUN	Green	Interbus Ready The controller board has the state READY or ACTIVE
SC RDY/RUN	Flash- ing	Interbus Running The controller board has the state RUN
HF	Yellow	Host Failure System fault of the host
FAIL	Red	Failure A fault has occurred in the Interbus system
PF	Yellow	Peripheral Failure Periphery fault of a device
BSA	Yellow	Bus Segment Aborted One or more bus segments are switched off

The CMD interface is designed as a 6-contact mini-DIN socket (PS/2) on the front plate .

The master module also has an LED FO3 (Fiber Optic 3) for diagnosis of the outgoing fiber-optic cable.



**Fig. 8-2: LED for diagnosis of the outgoing fiber-optic cable interface**

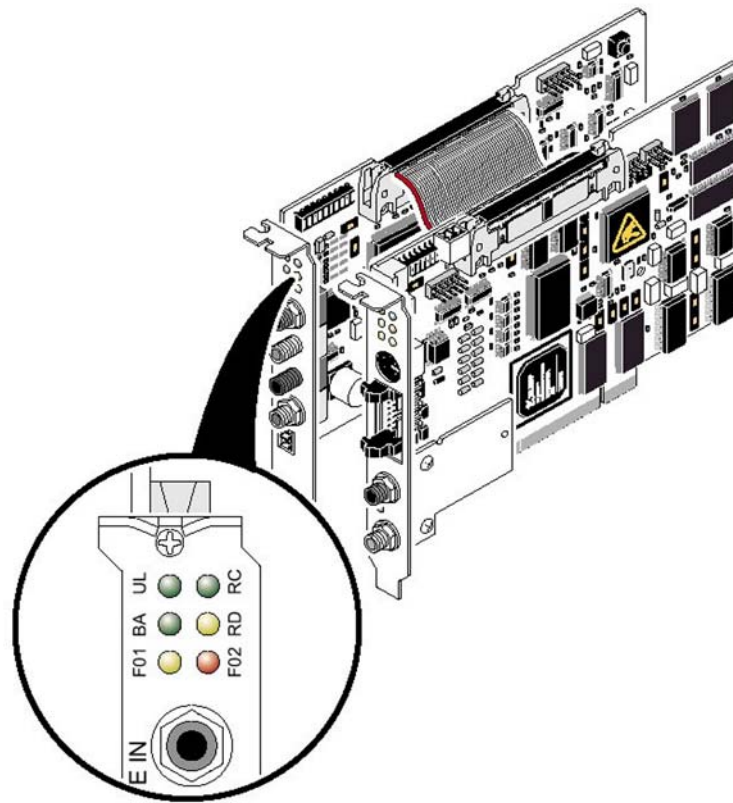
Designation	Color	Meaning
F03	Yellow	Fiber Optic 3  Lights up when the initialization of the outgoing interface is not OK, or a MAU warning is present due to poor transmission quality on the path. This applies to the outgoing data path/transmitter to the following module; the state of the return data path/receiver is diagnosed by the following module.

#### 8.4 LEDs on the slave module

The diagnostic LEDs of the slave module indicate its state and that of the higher-level Interbus system:

Designation	Color	Meaning
UL	Green	U Logic Operating voltage present
RC	Green	Remote bus Check The connection to the higher-level controller board has been established
BA	Flash- ing	Bus Active Bus is in the ACTIVE state
BA	Green	Bus Running Bus is in the RUN state
RD	Red	Remote bus Disabled The outgoing remote bus interface is deactivated





**Fig. 8-3: LEDs on the slave module**

The slave module also has two other LEDs for diagnosis of the fiber-optic cable:

Designation	Color	Meaning
FO1, FO2	Yellow	Fiber Optic 1, Fiber Optic 2  Light up when the initialization of the outgoing interface is not OK, or a MAU warning is present due to poor transmission quality on the path. This applies to the outgoing data path/transmitter to the following module; the state of the return data path/receiver is diagnosed by the following module.

## 8.5 IOCTL commands

- Description** The IOCTL commands are also used for advanced troubleshooting.
- Precondition**
- All communications cables have been installed.
  - Expert user group
- Procedure** IOCTL commands can be entered via TELNET or KRL.
- TelNet shell:  
**RETURN VALUE = iosysloctl (Instance name, REQUEST, Parameter)**
  - KRL interface:  
**RETURN VALUE = IOCTL (Instance name, REQUEST, Parameter)**

Parameter	
Return value	Depends on the function (REQUEST number) called.
Instance name	The name of the instance can be found in the Interbus.XML file (parameter busInstanceName).

### Overview of functions

Entry	Request	Parameter	Function
CP_IB_DUMP	1012	-	Creation of a dump file (MPM log file)
IODRV_IOCTL_RESTART	12	-	Interbus is stopped, reconfigured and restarted.
IODRV_IOCTL_ACTIVATE_DEVICE	50	Segment	Activation of alternative groups
IODRV_IOCTL_DEACTIVATE_DEVICE	60	Segment	Deactivation of alternative groups
IODRV_IOCTL_PRINT_INFO	100	-	The diagnosis and the parameter register of the master and slave are output to the telnet.
CP_IB_SEND_QUIT_PF	1017	-	Sends the message "Acknowledge periphery faults of all devices" to the firmware. The system does not wait for a response from the firmware indicating whether the command could be executed successfully.
CP_IB_GET_SLAVE_STATUS	1011	-	Contents of the status register of the slave module
CP_IB_GET_DEVICE_STATUS	1013	Segment, position	Current state of a module

#### 8.5.1 Generating a dump file

CP\_IB\_DUMP

The name of the dump file can be specified in WorkVisual by means of the configuration parameter "Dumpfile" on the **Diagnostic settings** tab. In this case, all write access operations to the MPM are recorded. The `ibsPciDump` function can be executed by means of the IOCTL command `CP_IB_DUMP`.

#### 8.5.2 Restart

IODRV\_IOCTL\_RESTART

The Restart command attempts to restart the controller board by means of the firmware command `Start_Data_Transfer_Request`. No restart is carried out if the controller board is still active (even in the event of a periphery fault). An error message to this effect is sent to the KUKA.HMI and the function is exited with an error code (ERROR). This informs the user that the controller board is active, but that there is still a periphery fault.

If an error occurs during the restart, the corresponding error treatment is carried out.

### 8.5.3 Switching segments on and off

```
IODRV_IOCTL_ACTIVATE_DEVICE,
IODRV_IOCTL_DEACTIVATE_DEVICE
```

These IOCTL commands can be used to activate and deactivate alternative groups (segments). In the event of a warm start, the Interbus driver saves the last active segment during the shut-down procedure and automatically activates it again on rebooting. In the case of a cold start, the segment to be activated (if any) must be communicated to the Interbus by means of an IOCTL command from the kernel system. In the event of an error, the IOCTL command returns the following values:

Message	Value	Description
ERROR	-1	Unable to send message
IBS_PCI_SWITCH_WRONG_MODULE	-2	Invalid segment number
IBS_PCI_TRY_SWITCH_ON_SECOND_SEGMENT	-3	Attempt to switch on a second alternative segment
IBS_PCI_TRY_SWITCH_OFF_FIRST_SEGMENT	-4	Attempt to switch off the first device
IBS_PCI_NO_EXCLUSIVE_RIGHTS	-5	No exclusive rights for the service
IBS_PCI_SWITCH_GROUP_ERR	-6	Group conflict when devices switched on or off
IBS_PCI_SWITCH_MODULE_ERR	-7	Device conflict when devices switched on or off
IBS_PCI_BLOCKING_COMMANDO	-8	A service that is already active is blocking execution of this service.
IBS_PCI_UNKNOWN_ERR	-100	Unknown error

If the segment was switched correctly, the command returns the number of the switched segment.

### 8.5.4 Extended state polling of slave

```
CP_IB_GET_SLAVE_STATE
```

As the slave can be operated independently of the master, the slave also has its own states. The read and write functions are the same for the master and slave.

The slave can have the following states:

- Slave Data Transfer (bit 1)
- Fail (bit 2)
- Slave Initialized (bit 3)
- Power On (bit 4)
- Ready (bit 5)

### 8.5.5 Polling the state of a module

```
CP_IB_GET_DEVICE_STATE
```

This IOCTL command can be used to poll the state of a module. The return value given by this command is the state of the module. This command must be sent to the driver along with the number of the module in the form of the segment and position number.

A device (module) can have the following states:

- Alarm Output (bit 0)

- Error Output (bit 1)
- MAU detection of the incoming remote bus interface (towards data ring) (bit 9)
- MAU detection of the incoming remote bus interface (away from data ring) (bit 10)
- Periphery Fail (bit 11)

All other bits in the word are reserved.

A detailed description of the state information can be found in the Interbus documentation from Phoenix Contact under the firmware command `Read_Device_State_Request`.

## 8.6 PCP functionality of the slave

Unambiguous remote addresses are determined for each PCP device in the higher-level ring for the purpose of managing the services PCP (parameter data channel) and PNM7 (remote management utility). Unlike the local communication reference (CR) of the lower-level ring (master ring), the remote address issued is unambiguous in the network. Each PCP-capable device is referenced in the higher-level ring by means of the position of the data in the summation frame protocol. The CRs in the master ring are issued in ascending order, as a continuous series starting with 2. 2 CRs can be issued for an Interbus controller board: one each for PCP and PNM7.

Name	Abbreviation	Function	
REQUEST	REQ	Request for a service	0xxxhex
INDICATION	IND	Receipt of the service request	4xxxhex
RESPONSE	RES	Response to the service request	Cxxxhex
CONFIRMATION	CON	Confirmation of the service	8xxxhex

PCP messages that are evaluated by the driver have the identifier 40xxhex. Before further processing, the received CR is compared with the preset CR in the driver to check that they match.

### 8.6.1 PCP hardware settings

See (>>> 6.3 "DIP switches on the slave module" Page 24).

### 8.6.2 Establishing the connection

`PCP_INITIATE_IND_CODE`

If the driver receives a message with the command `PCP_INITIATE_IND_CODE`, a positive response message is returned. The parameters **Access\_Group** and **Password** are ignored and set to 0 in the response message.

### 8.6.3 Reading data

`PCP_READ_IND_CODE`

If a message is received with the command `PCP_READ_IND_CODE`, a check is made to see if the PCP object 0x5FFF is involved. If the message contains a different PCP object, a negative response message is returned with the error

code 0x0607 (Index not supported). If the message contains a PCP object with the index 0x5FFF, the subindex is evaluated according to the two following tables.

- If the subindex is between 1 and 32, then 128-byte data are read from the input range of the MPM and these data are returned in a positive response.
- If the subindex is between 34 and 66, then 128-byte data are read from the output range of the MPM and these data are returned in a positive response.
- If the subindex is 0, data are read from the input range of the MPM, using the write service with subindex 1 according to the settings that have been made, and these data are returned with a positive response.
- Subindex 33 functions in the same way as subindex 0, except that in this case the data are read from the output range of the MPM.

Index	Subindex	MPM range	Length	Access
0x5FFF	0	Can be set using object 5FFE subindex 1	Variable, max. 240 bytes	Read-only
0x5FFF	1	0 ... 127	128 bytes	Read-only
0x5FFF	2	128 ... 255	128 bytes	Read-only
0x5FFF	3	256 ... 383	128 bytes	Read-only
0x5FFF	4	384 ... 511	128 bytes	Read-only
0x5FFF	5	512 ... 639	128 bytes	Read-only
0x5FFF	6	640 ... 767	128 bytes	Read-only
0x5FFF	7	768 ... 895	128 bytes	Read-only
0x5FFF	8	896 ... 1023	128 bytes	Read-only
0x5FFF	9	1024 ... 1151	128 bytes	Read-only
0x5FFF	10	1152 ... 1279	128 bytes	Read-only
0x5FFF	11	1280 ... 1407	128 bytes	Read-only
0x5FFF	12	1408 ... 1535	128 bytes	Read-only
0x5FFF	13	1536 ... 1663	128 bytes	Read-only
0x5FFF	14	1664 ... 1791	128 bytes	Read-only
0x5FFF	15	1792 ... 1919	128 bytes	Read-only
0x5FFF	16	1920 ... 2047	128 bytes	Read-only
0x5FFF	17	2048 ... 2175	128 bytes	Read-only
0x5FFF	18	2176 ... 2303	128 bytes	Read-only
0x5FFF	19	2304 ... 2431	128 bytes	Read-only
0x5FFF	20	2432 ... 2559	128 bytes	Read-only
0x5FFF	21	2560 ... 2687	128 bytes	Read-only

Index	Subindex	MPM range	Length	Access
0x5FFF	22	2688 ... 2815	128 bytes	Read-only
0x5FFF	23	2816 ... 2943	128 bytes	Read-only
0x5FFF	24	2944 ... 3071	128 bytes	Read-only
0x5FFF	25	3072 ... 3199	128 bytes	Read-only
0x5FFF	26	3200 ... 3327	128 bytes	Read-only
0x5FFF	27	3328 ... 3455	128 bytes	Read-only
0x5FFF	28	3456 ... 3583	128 bytes	Read-only
0x5FFF	29	3584 ... 3711	128 bytes	Read-only
0x5FFF	30	3712 ... 3839	128 bytes	Read-only
0x5FFF	31	3840 ... 3967	128 bytes	Read-only
0x5FFF	32	3968 ... 4095	128 bytes	Read-only

#### MPM input data range from address 1000hex

Index	Subindex	MPM range	Length	Access
0x5FFF	33	Can be set using object 5FFE subin- dex 1	Variable, max. 240 bytes	Read-only
0x5FFF	34	0 ... 127	128 bytes	Read-only
0x5FFF	35	128 ... 255	128 bytes	Read-only
0x5FFF	36	256 ... 383	128 bytes	Read-only
0x5FFF	37	384 ... 511	128 bytes	Read-only
0x5FFF	38	512 ... 639	128 bytes	Read-only
0x5FFF	39	640 ... 767	128 bytes	Read-only
0x5FFF	40	768 ... 895	128 bytes	Read-only
0x5FFF	41	896 ... 1023	128 bytes	Read-only
0x5FFF	42	1024 ... 1151	128 bytes	Read-only
0x5FFF	43	1152 ... 1279	128 bytes	Read-only
0x5FFF	44	1280 ... 1407	128 bytes	Read-only
0x5FFF	45	1408 ... 1535	128 bytes	Read-only
0x5FFF	46	1536 ... 1663	128 bytes	Read-only
0x5FFF	47	1664 ... 1791	128 bytes	Read-only
0x5FFF	48	1792 ... 1919	128 bytes	Read-only

Index	Subindex	MPM range	Length	Access
0x5FFF	49	1920 ... 2047	128 bytes	Read-only
0x5FFF	50	2048 ... 2175	128 bytes	Read-only
0x5FFF	51	2176 ... 2303	128 bytes	Read-only
0x5FFF	52	2304 ... 2431	128 bytes	Read-only
0x5FFF	53	2432 ... 2559	128 bytes	Read-only
0x5FFF	54	2560 ... 2687	128 bytes	Read-only
0x5FFF	55	2688 ... 2815	128 bytes	Read-only
0x5FFF	56	2816 ... 2943	128 bytes	Read-only
0x5FFF	57	2944 ... 3071	128 bytes	Read-only
0x5FFF	58	3072 ... 3199	128 bytes	Read-only
0x5FFF	59	3200 ... 3327	128 bytes	Read-only
0x5FFF	60	3328 ... 3455	128 bytes	Read-only
0x5FFF	61	3456 ... 3583	128 bytes	Read-only
0x5FFF	62	3584 ... 3711	128 bytes	Read-only
0x5FFF	63	3712 ... 3839	128 bytes	Read-only
0x5FFF	64	3840 ... 3967	128 bytes	Read-only
0x5FFF	65	3968 ... 4095	128 bytes	Read-only

#### MPM output data range from address 0000hex

### 8.6.4 Writing data

#### PCP\_WRITE\_IND\_CODE

If a message is received with the command `PCP_WRITE_IND_CODE`, a check is made to see if the PCP object 0x5FFE is involved. If the message contains a different PCP object, a negative response message is returned with the error code 0x0607 (Index not supported). If the message contains a PCP object with the index 0x5FFE, the subindex is evaluated according to the above tables. If the subindex is 1 or 2, a check is made to see if the specified range is valid.

In the MPM, 4096 bytes are saved for the input data and 4096 bytes for the output data. The start address can thus be selected between 0 and 4096. Here also, a check is made to see if the start address plus the length of the data to be read is less than 4096. If the check of the start address and length fails, a negative response is returned with the error code 0x0605 (Application error). If the specified data are correct, they are accepted and a positive response is returned.

Index	Subindex	Meaning of user data	Length	Default	Access
0x5FFF	1	Byte 0: MPM In start address (high) Byte 1: MPM In start address (low) Byte 2: Length of the MPM range	3 bytes	0 0 240	Read/ Write
0x5FFF	2	Byte 0: MPM Out start address (high) Byte 1: MPM Out start address (low) Byte 2: Length of the MPM range	3 bytes	0 0 240	Read/ Write

### Configuration objects for variable access

If the subindex of the PCP message is 10, user data are to be written to the MPM output range. Before the data are written to the MPM, the specified address range is checked. If the limit of 4096 bytes is to be exceeded, the data are not accepted and a negative response is returned with the error code 0x0605 (Application error). If the address range is OK, the data are written to the MPM accordingly and a positive response is returned.

Index	Subindex	Meaning of user data	Length	Access
0x5FFF	10	Byte 0: MPM Out start address (high) Byte 1: MPM Out start address (low) Byte 2: User data 1 ... Byte n: User data n-1	Variable, max. 240 bytes	Read/Write

### Writing objects for user data

#### 8.6.5 Terminating the connection

The PCP messages PCP\_ABORT\_IND\_CODE and PCP\_REJECT\_IND\_CODE are received, but the driver does not react to these messages.

#### 8.6.6 PCP connection settings

When the Interbus is started, the driver checks whether the controller board slave supports PCP. If so, the PDU size of PCP objects 0x5FFF and 0x5FFE is changed to 246 bytes.

#### 8.6.7 PCP server response to a fault in the master ring

If the Interbus driver is switched to the inactive state as the result of a fault on the Interbus, all incoming PCP messages receive a negative response. The Error\_Class and Error\_Code word are set to 0x0902.



## 9 Messages

### 9.1 KUKA.HMI error messages

Bus error and periphery fault messages are implemented as “status messages” in the KUKA.HMI. In this way, messages are withdrawn by the driver when the faults have been eliminated or a different error message is present. Error codes and additional information generated with the messages come from the firmware.



Further information about the meaning of these codes can be found in chapter 5.2 of the Phoenix Contact documentation “Interbus User Manual – Firmware Services and Error Messages – IBS SYS FW G4 UM”.



In the case of an error, the Interbus driver signals the error to the application in accordance with the settings in WorkVisual. It now depends on the application how it reacts to the error, e.g. the KUKA.HMI can generate a read/write error and interrupt the execution of KRL programs.

%1, %2 and %3 are individual variables of the error messages. %1 is always the instance name of the driver.

Message	Cause	Effect	Remedy
%1 Bus error %2 segment %3	<p>Bus error with specification of the device in which the error was localized. The error code (%2) is saved by the firmware.</p> <p>Further information can be found in the Phoenix Contact documentation.</p>	No I/O data are exchanged with the controller board.	Eliminate bus error and restart the driver.
%1 user error: %2 additional info: %3	<p>An operator error has been made by the user, e.g. incorrect parameter when calling a firmware service. The error code (%2) is saved by the firmware.</p> <p>Further information can be found in the Phoenix Contact documentation.</p>	<p>The effect depends on the specific error.</p> <p>Further information can be found in the description of the error code.</p>	Information about remedial action can be found in the description of the error code.
%1 System error: %2 additional info: %3	<p>A system error has occurred, probably in the hardware. The error code (%2) is saved by the firmware.</p> <p>Further information can be found in the Phoenix Contact documentation.</p>	No I/O data are exchanged with the controller board.	<p>Information about remedial action can be found in the description of the error code.</p> <p>It may be necessary to exchange the controller board.</p>

Message	Cause	Effect	Remedy
%1 Current configuration is not identical to active configuration	The BSA_BIT in the diagnostic register has been set, i.e. the current configuration does not match the active configuration.	The current configuration cannot be loaded.	Adapt current configuration or delete active configuration and then start the current configuration.
%1 Bus error. Error location in progress.	The firmware has discovered a bus error and is now searching for the cause.	No I/O data are exchanged with the controller board.	Wait until the firmware has found the cause of the error.
%1 diagnostic register shows faulty data cycle bit.	The "faulty data cycles" bit in the diagnostic status register has been set. This is only used in synchronous mode.	Information about the effect can be found in the description of the diagnostic status register of the controller board.	Information about the effect can be found in the description of the diagnostic status register of the controller board.
%1 Error opening file %2.	An error occurred when opening the specified file.	The driver cannot be started.	Check whether the file is present in the correct directory or whether it has an incorrect format.
%1 No restart carried out, as no error present.	The restart is not executed, as the Interbus is running or has not yet been started.	Restart is not executed.	If the driver is to be restarted, carry out an I/O reconfiguration.
%1 Periphery failure, device number %2.	A periphery fault has occurred in the device.	If the configuration parameter "Continue with warning" has been deactivated, the exchange of I/O data is stopped.	Eliminate periphery fault.
%1 Bus error in slave circuit.	There is a bus error in the slave ring or the slave ring has not yet been started.	No data are exchanged with the slave ring. If the configuration parameter "Continue By Error" has been deactivated, no I/O data are exchanged with the master ring, either.	Eliminate bus error in slave ring or start slave ring.
%1 error in slave circuit %2, additional info %3.	There is an error in the slave part of the controller board. The error code (%2) and additional information come from the firmware and describe the error.	There is an error in the slave part of the controller board. The error code and additional information come from the firmware and describe the error.	Eliminate bus error in slave ring or start slave ring.

Message	Cause	Effect	Remedy
%1 Error %2 switching off segment %3.	An error occurred when switching a segment off. The error code (%2) is saved by the firmware.  Further information can be found in the Phoenix Contact documentation.	The effect depends on the specific error.  Further information can be found in the description of the error code.	Information about remedial action can be found in the description of the error code.
%1 Error %2 switching on segment %3.	An error occurred when switching a segment on. The error code (%2) is saved by the firmware.  Further information can be found in the Phoenix Contact documentation.	The effect depends on the specific error. See description of the error codes.	Information about remedial action can be found in the description of the error code.
%1 Synchronization error.	A synchronization error has occurred in "bus synchronous" mode.	No I/O data are exchanged with the controller board.	Check the system or set the process data cycle time to a higher value using the "Set_Value" service (0750hex) in Config+.
%1 bus error %2, additional info %3.	A bus error has occurred. The error code (%2) and additional information are saved by the firmware.  Further information can be found in the Phoenix Contact documentation.	No I/O data are exchanged with the controller board.	Eliminate bus error and reset the driver.
%1 transfer quality bit has been activated.	The "specified error density exceeded" bit in the diagnostic status register has been set.	Not all data cycles are correctly executed.	Check bus structure.
%1 Error in status register %2, parameter register %3.	Indicates an error about which the driver has no further information.  A description of the status and parameter registers can be found in the Phoenix Contact documentation.	The effect depends on the specific error. See description of the registers. No I/O data are exchanged with the controller board.	See description of the registers.
%1 The watchdog has expired.	The SYS_FAIL bit in the diagnostic status register has been set.	The effect depends on the application (see note above table).	Carry out I/O reconfiguration, reboot controller, exchange controller board.

Message	Cause	Effect	Remedy
%1 Restart already in progress.	A restart is already being carried out. It is possible that an automatic restart is being carried out.	No I/O data are exchanged with the controller board.	If the automatic restart has been activated in WorkVisual, deactivate it again.
%1 Error accessing controller board.	Possible causes: <ul style="list-style-type: none"> <li>■ Controller board is defective and must be exchanged.</li> </ul> or <ul style="list-style-type: none"> <li>■ The module number in WorkVisual does not match the module number set on the controller board.</li> </ul>	The driver cannot initialize the controller board. Communication with the controller board is not possible.	Depending on the cause, either the controller board must be exchanged or the module number in WorkVisual must be adapted.  If the controller board is installed on a different PCI slot than previously and assigned to Windows, it may be necessary to reboot the controller.
%1 waiting for external start of Interbus.	The parameter "External Start" in WorkVisual was activated during configuration. The Interbus driver is now waiting for the Interbus to be started externally, e.g. using a CMD tool.	No I/O data are executed with the Interbus.	Deactivate the configuration parameter "External Start" in WorkVisual, start the Interbus via a tool or use a boot project.
%1 Caution! Bus mode is not 'Asynchronous with synchronization pulse'.	Notification message that the Interbus is not in "Asynchronous with synchronization pulse" mode.	Correct functioning of the Interbus driver is only assured in "Asynchronous with synchronization pulse" mode. In the other modes, it is possible, for example, that data may not be written to the outputs.	Switch the bus mode back to "Asynchronous with synchronization pulse".
%1 slave address unknown.	The driver was unable to determine the address of the controller board slave. Either it has not been configured, or the slave could not be started.	The driver is not started, as it is not possible to access the I/O data of the slave.	Configure the address of the slave, e.g. in the CMD tool.
%1 slave ID on card (%2) is different from that in XML file (%3).	The slave ID on the card is configured differently from that specified in WorkVisual.	If the higher-level master expects a different slave ID, a bus error will be generated in the higher-level ring.	Either the ID in WorkVisual is incorrect, or the slave has been incorrectly configured (e.g. via the DIP switches).
%1 Version mismatch in the file %2, required version is %3.	The file that has been read has a different identifier from that required by the current software.	The data from the file cannot be used.	Use the corresponding version of the file and adapt the data in the new file if necessary.

Message	Cause	Effect	Remedy
%1 File %2 cannot be read (formatting error).	The format of the file is incorrect, resulting in the parsing of the file being canceled.	The data from the file cannot be used. The default values are used.	Check the format of the file. See also the corresponding XSD file.
%1 no master or slave circuit activated.	Neither the master nor the slave ring of the Interbus card has been activated in WorkVisual.	No connection is established to the Interbus card. Communication with the Interbus card is not possible.	Activate either the master or the slave or both.
%1 Loading of SVC file aborted due to a formatting error.	The format of the command in the SVC file is incorrect in at least one line.	The loading of the command from the SVC file is aborted. Depending on where this cancellation occurs, the Interbus remains in the corresponding state. The driver continues to boot, but without I/O data traffic.	Correct or re-generate the SVC file.
%1 Loading of SVC file aborted due to an error in a firmware service	An error occurred during transmission of a firmware service from the SVC file. Either the firmware service is not correctly specified, or it could not be executed, or it generates an error.	The loading of the command from the SVC file is aborted. Depending on the position in which this cancellation occurs, the Interbus remains in the corresponding state. The driver continues to boot, but without I/O data traffic.	Check whether the firmware service is correctly specified. The bus configuration does not match the configuration that is to be loaded with the SVC file.
%1 Error in connection to firmware.	No connection can be established to the message interface of the firmware. The maximum number of connections has been reached or the firmware is in an error state and can no longer be addressed.	No message communication with the firmware.	Perform I/O reconfiguration. If applicable, activate the configuration parameter "Reset" in WorkVisual.
Unable to project %1 diagnostic registers into I/O map.	A firmware service for configuring the diagnostic registers into the I/O map has failed.	The diagnostic registers cannot be displayed in the I/O map.	Evaluate return values of the firmware services. The I/O addresses are incorrect.

Message	Cause	Effect	Remedy
%1 Unable to generate and start configuration frame.	An error occurred on loading the current configuration and starting the generated configuration frame. To locate the precise cause, the error codes of the firmware services must be evaluated.	The Interbus is not started and no I/O data are exchanged.	Depends on the error code of the firmware services.
%1 Error on starting slave ring without master ring.	An error occurred in a firmware service when starting the slave ring without starting the master. The cause depends on the return values of the firmware services.	The slave ring is not activated and no I/O data are exchanged.	Depends on the return value of the firmware services.
%1 Negative return value received from one command in the SVC file.	A negative return value was received from the firmware when executing a command from the SVC file.	The message has no effect on the execution of the SVC file. Other errors will occur, depending on which firmware service has failed.	Activate logging of the Interbus driver with level debug and check the return value of the firmware service. The physical bus configuration does not match that configured in the SVC file.
Fault in communication to device number %2	Faulty data transmission at a bus terminal or the specified device.	No I/O data are exchanged with the controller board.	Check the device segment for: <ul style="list-style-type: none"> <li>■ Absent or incorrect shielding of the bus cables (connectors)</li> <li>■ Absent or incorrect grounding/equipotential bonding</li> <li>■ Defective connections in the connectors (e.g. loose contact, cold soldered joint).</li> <li>■ Voltage dips in the power supply to the logic of the remote bus devices</li> <li>■ Incorrect FOC termination</li> </ul>

Message	Cause	Effect	Remedy
Device: %2 missing	A device that has been entered in the active configuration, but is not indicated as shut down, is missing in the connected bus structure.	No I/O data are exchanged with the controller board.	Compare the active configuration with the connected bus structure and make them match; take deactivated bus segments into consideration if applicable.
Single channel error on device number %2	An error has occurred on the channel of the specified device.	No I/O data are exchanged with the controller board.	Check the channel of the device.
Short-circuit on device number %2	A short-circuit has occurred at the output of the specified device.	No I/O data are exchanged with the controller board.	Check the wiring of the device.
Error in the power supply to device number %2	An error has occurred in the power supply of one or more groups of the specified device.	No I/O data are exchanged with the controller board.	Check whether the group(s) of the device are connected correctly, have a loose contact or are defective.
Configuration error on device number %2	The specified device is incorrectly configured.	No I/O data are exchanged with the controller board.	Check the configuration parameters and modify as required.
Error in peripheral electronics of device number: %2	An error has occurred in the peripheral electronics of the specified device.	No I/O data are exchanged with the controller board.	Check whether the sensors and actuators connected to the device are connected correctly, have a loose contact or are defective.
Overtemperature on device number %2	<p>Possible causes:</p> <ul style="list-style-type: none"> <li>■ The sensors and actuators connected to the device generate a lot of heat. This results in a high temperature of the device.</li> <li>■ The device is defective.</li> </ul>	No I/O data are exchanged with the controller board.	<ul style="list-style-type: none"> <li>■ Check whether the connected sensors and actuators are defective.</li> <li>■ Increase the distance between the device and the connected sensors and actuators.</li> <li>■ Check whether the device is defective and exchange if necessary.</li> </ul>





## 10 KUKA Service

### 10.1 Requesting support

**Introduction** The KUKA Roboter GmbH documentation offers information on operation and provides assistance with troubleshooting. For further assistance, please contact your local KUKA subsidiary.

**Information** The following information is required for processing a support request:

- Model and serial number of the robot
- Model and serial number of the controller
- Model and serial number of the linear unit (if applicable)
- Model and serial number of the energy supply system (if applicable)
- Version of the KUKA System Software
- Optional software or modifications
- Archive of the software
 

For KUKA System Software V8: instead of a conventional archive, generate the special data package for fault analysis (via **KrcDiag**).
- Application used
- Any external axes used
- Description of the problem, duration and frequency of the fault

### 10.2 KUKA Customer Support

**Availability** KUKA Customer Support is available in many countries. Please do not hesitate to contact us if you have any questions.

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